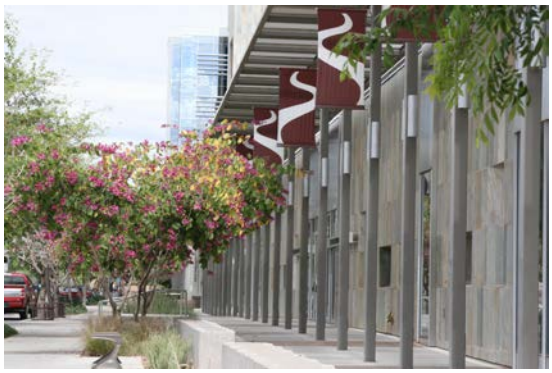
CITY OF CHANDLER
2016 - 2017 ANNUAL ACTION PLAN



The Community and Neighborhood Services Department (CNSD)

CNSD is the lead agency for the Consolidated Plan and Annual Action Plan. The goals of CNSD are to strengthen and enrich the community by providing high quality services and resources through:

- Neighborhood revitalization;
- Diverse, innovative and affordable leisure and recreational opportunities;
- High quality parks, sports fields and green space;
- Resident empowerment;
- Promotion and celebration of diversity;
- Code enforcement; and
- Quality housing assistance.

Table of Contents

2 Executive Summary
5 Rental and Public Housing
6 Homeownership Housing
7 Neighborhood & Community Development
8 Homeless and Special Populations
9 Human Services/Anti-poverty
10 CDBG & HOME Funding Recommendations
11 CDBG/HOME Activity Descriptions
13 5-year & 1-year Planned Activity Summary
14 Organizational Structure/ Public Participation

Introduction

The Annual Action Plan (Action Plan) is submitted to the U.S. Department of Housing and Urban Development (HUD) and serves as the formal application for the use of HUD entitlement funds that are received by the City of Chandler. HUD entitlement funds are also referred to as Consolidated Plan Resources.

This Action Plan defines the one-year activities in relationship to the five-year goals and objectives of the Consolidated Plan covering Fiscal Years 2015-2019, submitted to HUD on May 15, 2015. The Action Plan provides a brief description of the programs and projects of the City of Chandler in Fiscal Year 2016-2017, and funding announcements for the CDBG program. The City is also a member of the Maricopa County HOME Consortium. The HOME Consortium is the "lead agency" for HUD HOME Investment Partnership Funds. Chandler HOME-funded activities are also included in Maricopa County's Consolidated Plan and Annual Action Plan.

The City makes funding allocations based on community priorities and input. More information about how this input was obtained is found on page 14. The funding recommendations in this plan will be brought to the City Council for final approval on May 12, 2016.

FY2016-2017 Annual Action Plan Resources	
CDBG Entitlement Program	
Community Development Block Grant (CDBG)	$ 1,283,590
Estimated CDBG Program Income	$ 25,000
Total CDBG Available for Allocation	$ 1,308,590
HOME Investment Partnership Funds	
HOME (through an agreement with Maricopa County)	$ 299,853
Estimated HOME Program Income	$ 50,000
Total HOME Funds Available for Allocation	$ 349,853
Public Housing Programs	
Section 8 Housing Choice Voucher Program	$ 5,244,000
Public Housing Program	$ 2,335,000
Public Housing Capital Funds	$ 850,000
Local Resources	
Estimated HOME Match	$ 57,000
General Funds - Acts of Kindness (AOK), Social Service Funds (SSF), Youth Enhancement Program (YEP), and Veterans Transportation (estimated)	$ 1,100,000

DRAFT

EXECUTIVE SUMMARY

Investing in Geographic Priority Areas

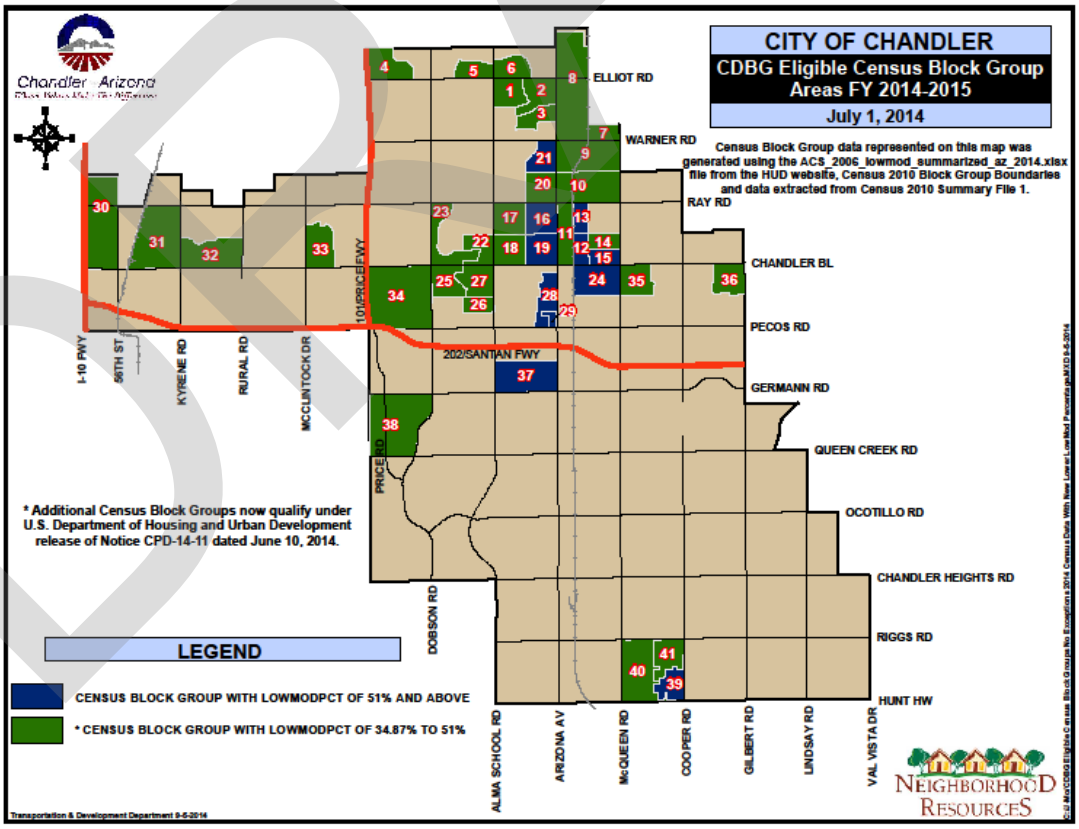
The City of Chandler consists of approximately 71 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix and Tempe, and the Gila River Indian Community. Chandler has reached its physical limits with the exception of a few remaining county islands.

Most of the City developed during the past twenty years, yet the central city and several neighborhoods north of the San Tan Freeway (202) are long-established and have higher concentrations of low-income and minority households. There are 9 Census Block Groups where at least 51% of the population is low and moderate income and 32 where at least 34.57% of the population is low and moderate income. These are CDBG-eligible areas. CNSD has elected to target funds to areas north of the San Tan Freeway (202).

By overlaying resources and programs in geographic priority areas, the City realizes a visual impact and provides a comprehensive approach to neighborhood revitalization and stabilization. The Community and Neighborhood Services Department partners with other City departments and nonprofit agencies to provide residents and neighborhoods with assistance to help stabilize the community and individual families. Neighborhoods may be helped in any number of ways:

- Resources are invested for neighborhood improvements, such as parks, streets, water system upgrades and street lighting;
- Resources are provided to community assistance programs such as food banks, transportation assistance, and youth programs; and
- Codes are enforced and individual households are referred to housing rehabilitation programs and other services.

Neighborhood and community programs are offered in partnership with the Chandler Police Department, which educates neighborhoods and assists with block watch programs. In addition, City Code Enforcement offers training and education on common code violations to avoid and address blighted conditions.



DRAFT

EXECUTIVE SUMMARY

Leveraging HUD Funding

In addition to CDBG funds, the City of Chandler will make available $1.1 million in General Fund resources to support agencies that address the needs of the City's vulnerable residents. The City received applications from 47 agencies for 64 projects totaling $1,773,248 and will make final awards in June 2016.

HHSC focus areas for 2016 are:

1. Youth, including educational support, health programs, and prevention / intervention activities.
2. Families in Crisis, including crisis intervention, temporary assistance, basic needs, and support services focused on employment assistance and adult education.
3. Special Populations, including basic needs, independent living programs, socialization and education services.
4. Transportation Services for low-income veterans.

Prioritizing Intervention and Prevention

To arrest economic decline and assist households in crisis, the City focuses human services funding on intervention and prevention strategies that meet the basic needs of Chandler's low and moderate income households:

- Food and clothing.
- Emergency and transitional shelter with services.
- Crisis assistance to move through personal and systemic barriers.
- Credit and housing counseling.
- Job skills development programs.
- Asset-building strategies.
- Assistance navigating social and economic systems.
- Physical and mental health services.
- Eviction and foreclosure prevention programs.
- Rental assistance.

City Dedicates Funding to Neighborhood and Community Services

Chandler's rich history and heritage remains embedded throughout the community. Its roots are clearly visible in places like its historic downtown district, friendly neighborhoods and booming employment corridors. It has been named an All-America City and is a five time honoree as a "100 Best Communities For Young People."

The City of Chandler boasts a strong, high tech employment base that attracts and retains high quality employees, many of whom make Chandler their home. Built upon a foundation of entrepreneurship and inquisitive spirit, the people of Chandler have assembled a thriving community.

With a population of 249,964 in 2016 and limited remaining developable land, the City is focusing on the revitalization and stabilization of existing neighborhoods.

The Neighborhood and Community Services Department relies on both general fund and external resources to fulfill its mission. General fund resources support program administration and human services as well as neighborhood, leadership and diversity programs, including code enforcement, neighborhood grants, graffiti abatement, and community events.

Housing Quick Facts – from the Chandler 5-year Consolidated Plan

- 71% of units are single-family detached units and 70% have 3 or more bedrooms
- 10,290 units are 35 years old or older. Pre-1980 units are more likely to need repairs or rehabilitation.
- 2,100 families with young children occupy pre-1980 units; these children are at risk of lead-paint poisoning.
- 29,100 households pay more than 30% of their income for housing – 16,000 are low and moderate income.
- Nine of ten low-income households pay more than 30% of their income for housing.
- Revitalization strategies are essential to ensuring a long-term supply of housing for a range of households.

DRAFT

EXECUTIVE SUMMARY

FY 2016-2017 CITY OF CHANDLER INITIATIVES

Affordable Housing

Allocate CDBG funds to nonprofit and City agencies that will:

- Provide emergency Home Repairs for 47 low-income homeowners.
- Rehabilitate 4 to 10 homes owned by low- and moderate-income households.

Allocate HOME funds to nonprofit and City agencies that will:

- Provide tenant-based rental assistance to 15 formerly-homeless households.
- Reconstruct 2 homes that are not suitable for rehabilitation.

Human Services, Homelessness and Special Needs Populations

Allocate CDBG funds to nonprofit and City agencies that will provide:

- Emergency shelter for 15 individuals experiencing homelessness.
- Case management and counseling services for 35 individuals living in transitional housing.
- Intensive targeted intervention and case management services for 15 previously-homeless households participating in the City's tenant based rental assistance program.
- Homework assistance, arts and crafts, and recreation opportunities for 448 youth residing in Public Housing.
- Fair Housing Education for 100 Chandler residents.

Provide General Fund resources for:

- Transportation services for low-income Veterans.
- An estimated 20 programs addressing the needs of families in crisis.
- An estimated 10 programs serving special populations.
- An estimated 20 programs serving youth.

Goals from the 5-year City of Chandler Consolidated Plan

1. Increase homeownership opportunities for low and moderate income households.
2. Rehabilitate the existing housing stock.
3. Increase the supply of affordable housing.
4. Support services and facilities for people experiencing homelessness, people with special needs, low income and other needy populations.
5. Participate in a regional Continuum of Care system to effectively transition persons experiencing homelessness to appropriate permanent housing settings.
6. Revitalize Chandler's neighborhoods.
7. Strengthen the coordination and delivery of resources.

Neighborhood Revitalization and Community Development

- Utilize CDBG funds to eliminate blight in neighborhoods through proactive code enforcement coupled with referrals for housing rehabilitation assistance, benefitting 650 households.
- Demolish 2 vacant blighted structures.
- Upgrade the Family Investment Center at 71 South Hamilton Street, Chandler.

Coordination and Delivery of Resources

- Monitor funding priorities and distribution methods to ensure targeting to the most needy populations and neighborhoods.
- Continue to work with For Our City and Live Love to expand their role in volunteer efforts and coordinate resources to Chandler's homeless population.
- Continue to work with the Maricopa Continuum of Care to address homelessness throughout the region.

DRAFT

RENTAL AND PUBLIC HOUSING ACTIVITIES

Renter Quick Facts– from the City of Chandler 5-year Consolidated Plan

- 34% of Chandler households rent their home.
- 3,807 renters occupy units built before 1980, including 1,080 families with young children.
- 730 renters live in overcrowded conditions.
- 9,245 low and moderate income renters pay more than 30% of their income for housing; 1,400 include at least one person age 62 or older.
- 294 rental units with monthly rent (including utilities) equal to or less than $399 are needed for extremely-low income renters who are severely cost burdened.
- There are over 1,600 families on the combined Public Housing and Section 8 waiting list.

Public Housing Authority: Providing Opportunities for Chandler's Lowest-income Households

The mission of the Chandler PHA is to work together with community partners to ensure affordable and diverse housing opportunities in the community. This mission is supported through social service and educational programs provided in conjunction with the Family Investment Center, Youth Recreation Program and the Capital Improvement Program. The PHA works closely with other community social service providers and has two Family Self-sufficiency Specialists on staff to serve the Public Housing and Housing Choice Voucher programs. During the coming year, the PHA will encourage public housing residents to become more involved in management and participate in homeownership in the following ways:

- Circulate newsletters and e-mail blasts and periodically schedule staff-participant meetings. Quarterly newsletters will include information about new programs and requirements, and resident services. Additional mailings will include meeting invitations, Resident Advisory Board recruitment, and other announcements.
- Partner with Chandler Public Library's Adult Education Program and faith-based organizations to provide financial literacy classes, and with Newtown Community Land Trust to provide homeownership classes.
- Afford FSS clients an additional 3:1 down payment assistance match to their down payment made from a partner IDA program. FSS staff will work with clients interested in homeownership to make them aware of other resources available in community.

2016 Affordable Rental Housing Strategies

- Continue to provide rental assistance for 15 formerly homeless low-income households, including assistance with rental payments, security deposits and utility reimbursements. Provide additional targeted services to participants through the Homeless Navigator Program.

Public Housing

The Chandler Housing and Redevelopment Division (also known as the PHA) addresses the needs of extremely low income and low to moderate-income families. The Public Housing program and the Section 8 Housing Choice Voucher program continue to be designated by HUD as "High Performing".

The Housing and Redevelopment Division (PHA) operates Low Rent Public Housing, Housing Choice Vouchers (Section 8), the Family Self-Sufficiency program, the Housing Youth program, the Section 8 Homeownership Program and a non-federal designated scattered-site senior affordable housing program.

Public housing residents and Housing Choice Voucher (Section 8) participants typically have larger families and very low incomes; 20% of participants are elderly.

The PHA manages 480 Housing Choice Vouchers (Section 8), and 303 public housing units. Of the 103 scattered-site single-family homes in the inventory most were built in the late 1970's to mid 1980's, with 25 homes built in 1996.

The scattered-site homes are well maintained, have limited maintenance issues and are comparable if not superior to the housing stock in the surrounding neighborhoods. The 200 single story apartment style units were constructed in 1972. The units are small and have a very modest level of amenities compared to market units. They are clean and in good repair, but have higher plumbing-related maintenance calls; water and wastewater systems are deteriorating and will require replacement in the near future.

During the coming year, the PHA has proposed to use CDBG funds to provide activities for youth residing in public housing and to make upgrades to the Family Investment Center located at 71 South Hamilton Street.

DRAFT

HOMEOWNERSHIP HOUSING ACTIVITIES

2016 Homeownership Activities

- Through the City's Housing Rehabilitation program, rehabilitate up to 10 owner-occupied housing units.
- In partnership with Habitat for Humanity, replace 2 homes that are not suitable for rehabilitation and make emergency repairs to an additional 47 homes.

Owner Housing Quick Facts

- 66% of Chandler households own their home. The homeownership rate dropped during the Great Recession.
- 6,483 owners occupy units built before 1980, including 1,020 families with young children.
- 360 owners live in overcrowded conditions.
- 6,025 low and moderate income owners pay more than 30% of their income for housing, 2,000 include at least one person age 62 or older.
- Owning may be as affordable as renting, yet assistance is necessary for low and moderate income renters to become homeowners.

HOME Program Recapture and Resale Provisions

The Federal HOME program requires that housing remain affordable to low-income households for a period of time ranging from five to fifteen years, depending on the amount of HOME funds invested. As a member of the Maricopa County HOME Consortium, the City of Chandler has two options for ensuring affordability requirements are met - the recapture option and the resale option. The City selects which option it will use prior to providing assistance to the homebuyer.

Under the recapture option, when a home is sold, HOME funds are returned to the HOME Program. This option allows the seller to sell to any willing buyer at any price. Once the HOME funds are repaid, the property is no longer subject to any HOME restrictions. The recaptured funds must be used for another HOME-eligible activity.

Under the resale option, if a buyer chooses to sell their home during the affordability period, they must sell it to another income-eligible homebuyer at an affordable price. An affordable price is defined as a price that results in a monthly payment not more than 30% of the gross income of a household with income equal to 80% of the median income. The seller is allowed a fair return, which is defined as the homeowner's original investment, plus any capital improvements, not to exceed the assessed value at the time of sale, plus 60% of the appraised increase in value from the date of purchase. For leasehold properties, fair return is defined as the lessees purchase price, plus 25% of the lessee's share of increase in value at the time of resale, based on a leasehold valuation performed by a licensed appraiser.

The methods used to secure the HOME investment depend upon the type of program that is implemented. The City utilizes a variety of methods to secure the HOME investment, including deeds of trust, promissory notes, and declarations or restrictions.

DRAFT

NEIGHBORHOOD ENHANCEMENT AND COMMUNITY DEVELOPMENT

Community Development Goals and Strategies from the 5-year Consolidated Plan

Community development goals and strategies may be focused in the City's geographic priority area or citywide. Community Development strategies are to:

1. Improve individual health and wellness, access to quality recreation, and the appearance of neighborhoods through parks improvements.
2. Replace aging and broken water lines.
3. Replace damaged streets.
4. Install enhanced street lighting to improve neighborhood safety.

Administrative strategies that support effective community development activities include:

1. Implementing Section 3 and Davis-Bacon regulations to promote employment opportunities for low-income Chandler residents and ensure compliance with federal requirements.
2. Encouraging the outreach and utilization of Minority and Women-owned Business Enterprises in funded programs and activities.
3. Continuing fair housing activities to better serve the citizens of Chandler.

2016 Neighborhood Enhancement and Community Development Strategies

1. Undertake proactive code enforcement to reduce blight and refer households for housing rehabilitation assistance, benefitting 650 people.

2. Demolish 2 vacant uninhabitable structures through the City's voluntary demolition program.

3. Continue to implement Section 3 and Davis-Bacon regulations.

4. Continue neighborhood leadership training for Homeowner's Associations and traditional neighborhoods.

Reducing the Risk of Lead-based Paint Poisoning

Childhood lead poisoning is a serious pediatric health problem. Children ages six years old and younger are particularly susceptible to lead poisoning. Research indicates that even a low level of lead in a child's blood can have harmful effects on physical and developmental health. The most common source of exposure is deteriorating lead-based paint and lead-contaminated dust found in the home, but other sources include pottery, jewelry, candy and makeup. The use of lead-based paint was banned in 1978.

To reduce the risk of lead poisoning, information is distributed to participants in City housing programs. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors and project sponsors.

Housing Rehabilitation: Improving Neighborhoods and Quality of Life

The City's Housing Rehabilitation Program offers up to $50,000 in loan assistance to eligible homeowners to complete extensive rehabilitation for single-family homes. Work items may include replacement and/or repair of: windows/doors, plumbing/ electrical /HVAC systems, roofs, structural repair, mitigation/ abatement of lead-based paint hazards, and removal and/or repair of any code violations.

While all low and moderate income residents are eligible to apply for housing rehabilitation assistance, priority is given to physically disabled and elderly homeowners age 62 or older residing in geographic priority areas.

DRAFT

ASSISTING PEOPLE WITH SPECIAL NEEDS AND PEOPLE EXPERIENCING HOMELESSNESS

2016 Strategies to Assist People Experiencing Homelessness and People with Special Needs

1. Participate in the regional Continuum of Care, which is co-chaired by Councilmember Kevin Hartke;
2. Utilize CDBG funding to provide operating support to 4 programs operated by 3 nonprofits providing emergency and transitional housing for 52 individuals experiencing homelessness.
3. Provide over $1.1 million in General Fund resources to support services and assistance to special populations, including:

- Programs that provide for basic needs including health and transportation programs;
- Independent living programs that allow seniors to safely age in place, and persons with disabilities to live independently, including caregiver respite and support, home-delivered and congregate meals and nutrition programs, and supportive programs for grandparents raising grandchildren;
- Socialization, recreation and education opportunities to seniors or children and adults with disabilities to combat depression, maintain or improve functional living skills, aid in workforce readiness, improve physical health or enhance quality of life;
- Programs that provide transportation for Veterans.

5-year Strategies for HUD Consolidated Plan Resources to Address Homelessness, Assist People with Special Needs, and Reduce the Incidence of Poverty

1. Fund agencies that will:
   - Provide emergency lodging for individuals and families experiencing homelessness.
   - Alleviate the effects of crisis for low and moderate income individuals, including people experiencing homelessness and people with special needs. Services may include safe housing, food and clothing, necessary medical care, job training and employment supports, and case management services
   - Provide tenant based rental assistance for individuals and families experiencing homelessness, coupled with intensive case management.
2. Improve and/or expand the Senior Center.

DRAFT

HUMAN AND PUBLIC SERVICES

2016 Leverage Funding Priorities – Families in Crisis

For 2016, the Housing and Human Services Commission established the following priorities to strengthen the capacity of low and moderate income individuals and families to move toward self-sufficiency.

- Emergency Intervention: programs that support families and children in crisis due to child abuse, domestic violence, and/or behavioral health issues such as substance abuse and mental health issues.
- Temporary Assistance: programs that provide temporary financial assistance (utilities, rent, mortgage) and support for individuals in accessing additional community resources.
- Basic Needs: programs that provide access to food and other basic needs, including clothing and hygiene, to ensure basic physical health needs are met.
- Support Services: programs that provide employment assistance and/or adult education including basic education, literacy, English as a Second Language, financial literacy, workforce skills training and job search skills support; and programs that help families avert a crisis through supportive services including affordable child care and transportation.
- Homelessness: programs that provide support services, shelter, and housing for individuals and families experiencing homelessness.

2016 Leverage Funding Priorities – Youth Services

For 2016, the Housing and Human Services Commission established the following priorities for the use of local resources targeted to youth services:

- Education, including programs that focus on academic achievement and support such as technology learning, tutoring, mentoring, and student leadership.
- Health: programs that provide basic health and nutrition services that support physical, behavioral and mental health, and prevent childhood obesity.
- Prevention/Intervention: programs that support healthy social development through the prevention of violence and gang activity, substance abuse, teen pregnancy, and other risk behaviors.

2016 Public Services Strategies

- Provide CDBG funds for:
- Emergency shelter services to 52 individuals and families.
- Case management and counseling services for 35 individuals and families in transitional housing.
- Intensive targeted services for 15 households participating in the City's tenant based rental assistance program.
- Homework assistance, arts and crafts and recreation opportunities for 448 youth residing in Public Housing.
- Provide over $1.1 million in General Fund resources to support families in crisis, services and assistance to special populations, and youth services.

Nearly 18,300 people in Chandler live in Poverty

Families and individuals living in poverty are particularly vulnerable to a host of housing, social and economic problems. Poverty-level households experience crisis on an on-going basis. Yet intervention alone is not adequate to address the problems that are inherent in poverty. Continuing intervention must be coupled with strong supports that provide opportunities for improvement and enrichment.

Of people living in poverty, 40% are children, 5% are seniors and 55% are working-age adults. Many working age adults in poverty are those with young children and those with disabilities whose earning potential is limited. The highest rate of poverty is among single-parent female headed households. Of adults living in poverty, more than half worked at least part-time in the last year, and 10% worked full-time year-round.

DRAFT

CITY OF CHANDLER
FY2016-2017 ANNUAL ACTION PLAN

TOTAL CDBG ALLOCATION: $ 1,283,590

TOTAL HOME ALLOCATION: $ 299,853

CDBG Public Services			
Agency	**Funding Requested**	**Funding Recommendation**	**HUD Outcome**
A New Leaf East Valley Men's Shelter	$ 30,000	$ 25,000	SL1
A New Leaf La Mesita Family Shelter	$ 25,000	$ 25,000	SL1
A New Leaf East Valley Women's Shelter	$ 10,000	$ 5,000	SL1
Chicanos Por La Causa Fair Housing Education	$ 17,500	$ 10,500	EO3
Chandler Housing & Redevelopment Public Housing Youth Program	$ 39,708	$ 37,414	SL1
Chandler Christian Community Center TBRA Case Management	$ 35,515	$ 35,515	SL1
Labor's Community Service Agency Transitional Housing	$ 12,934	$ 12,692	SL1
Save the Family Homeless Case Management	$ 35,000	$ 35,000	EO3
Tumbleweed Center for Youth Development Homeless Youth Outreach	$ 18,270	$ 0	EO3
Total CDBG Public Services	$ 223,927	$ 186,121	
CDBG Public Facilities, Housing and Code Enforcement			
Ability 360 Home Accessibility Program	$ 37,771	$ 0	DH3
Chandler Code Enforcement Blight Elimination Program	$ 49,852	$ 49,852	SL3
Chandler Code Enforcement Voluntary Demolition	$ 49,000	$ 49,000	SL3
Chandler Housing & Redevelopment Family Investment Center Upgrades	$ 200,000	$ 200,000	SL3
Chandler Neighborhood Resources Housing Rehabilitation	$ 390,069	$ 368,317	DH3
Habitat for Humanity of Central AZ Emergency Home Repairs	$ 248,375	$ 180,000	DH3
Total CDBG Public Facilities, Housing, Code Enforcement	$ 975,067	$ 847,169	
HOME Investment Partnership Program			
Chandler Housing & Redevelopment TBRA Program	$ 90,000	$ 90,000	DH2
Habitat for Humanity of Central AZ Housing Reconstruction	$ 200,000	$ 191,112	DH3
Newtown CDC First-time Homebuyer Program	$ 380,000	$ 0	DH1
Total HOME	$ 670,000	$ 281,112	
Administration			
CDBG Program Administration	$ 250,300		N/A
HOME Program Administration	$ 18,741		N/A

This matrix illustrates the nine possible combinations of objectives and outcomes that are used in the funding tables.

HUD Outcome Code Key	Availability / Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3

DRAFT

RECOMMENDED CDBG PUBLIC SERVICES ACTIVITY DESCRIPTIONS

The City received applications for the following activities. Final funding decisions will be made by City Council on May 12, 2016.

- *A New Leaf – East Valley Men's Shelter*. The Center is the only regional emergency shelter program for homeless adult men in the East Valley. The shelter provides: case management, life skills, legal aid, behavioral health care, AA support groups, GED prep and adult literacy. Men must be drug & alcohol free and willing and able to save 85% of their income. All residents receive an orientation, intake assessment and meet with a case manager to establish an individual service plan to set goals to obtain employment. A New Leaf proposes to assist 32 Chandler men.
- *A New Leaf – La Mesita Family Shelter*. La Mesita is the only emergency shelter in the East Valley offering services to families with children. A New Leaf provides comprehensive services for families in a safe environment where they can develop the skills and resources needed to become self-sufficient. The shelter provides the basic physiological needs of food, shelter, clothing, workforce development, legal aid, benefit enrollment, financial literacy and parenting education and support. A New Leaf proposes to assist 9 Chandler families.
- *A New Leaf – East Valley Women's Shelter*. A New Leaf proposes to provide emergency shelter and support services for 2 homeless women. The shelter is an approved site provider for the Maricopa County Regional Homeless Court where up to 8 women with outstanding warrants who meet specific guidelines can resolve misdemeanor victimless offenses. The shelter is located in Mesa and provides financial literacy, health checks, education and legal aid, substance abuse counseling and an array of other needed services.
- *Chicanos Por La Causa – Fair Housing Education*. The goal of this program is to provide education and information to 100 Chandler residents on their rights and responsibilities under the Fair Housing Act of 1968. Fair housing information will be disseminated at monthly workshops and provided during City events and community/neighborhood fairs. Services will be delivered at public spaces or meeting sites in Chandler that are easily accessible to the community such as libraries, community centers and at partner organization facilities.
- *City of Chandler Housing and Redevelopment – Public Housing Youth Program*. The program will serve 448 youth ages 6-18 who reside in Chandler's four Public Housing family sites. Activities are offered after school and during school breaks and include community sports and other specialized events. The after-school program is held at each public housing site and offers homework assistance, art and crafts and indoor/outdoor recreation on regular school days. The Boys and Girls Club offers free memberships to program participants and the Holy Trinity Lutheran Church allows use of their Community Life Center for large group activities.
- *Chandler Christian Community Center – TBRA Case Management*. Funding was requested for a Case Manager to assist up to 15 clients who participate in the City's Tenant Based Rental Assistance Program (TBRA) for homeless individuals and families. The Case Manager locates and establishes relationships with individuals and families experiencing homelessness to determine their eligibility for the program; facilities voluntary relocation to housing; and provides intensive, targeted and ongoing support and advocacy to ensure the most chronic and medically-vulnerable homeless individuals remain housed.
- *Labor's Community Service Agency – Transitional Housing*. LCSA will provide comprehensive case management for 3 Chandler families residing in LCSA's three single family homes through a transitional housing program. Families must save 10% of all income to successfully prepare for transition into permanent housing to prevent future homelessness. LCSA receives referrals from school liaisons, emergency/domestic violence family shelters, Community Information and Referral, and Chandler Christian Community Center.
- *Save the Family – Homeless Case Management*. Save the Family will provide case management and transitional housing services for 25 Chandler individuals and families residing in or referred by the City and housed in one of the agency's 62 transitional housing units located in Mesa, Gilbert, Tempe, Scottsdale and Chandler. The agency will provide transitional housing, education, support and resources necessary to reach self-sufficiency and become permanently housed. Partnering agencies include: Chandler Christian Community Center, A New Leaf - La Mesita Homeless Family Shelter, and My Sister's Place.

DRAFT

RECOMMENDED CDBG PUBLIC FACILITIES, HOUSING AND CODE ENFORCEMENT & HOME PROGRAM ACTIVITY DESCRIPTIONS

The City received applications for the following activities. Final funding decisions will be made by City Council on May 12, 2016.

- *City of Chandler Code Enforcement – Blight Elimination Program***.** The goal of this program is to improve and revitalize neighborhoods and housing conditions through the continued implementation of the Blight Elimination Program. Program objectives include: 1) inspection of residential housing units for violation of the City's Chapter 30 Code; 2) identification of occupied properties with code violations and unoccupied properties deemed unsafe, unhealthy and uninhabitable; 3) identification and elimination of blighting conditions through code enforcement efforts; and 4) collaboration with referring low and moderate income homeowners with code violations to the City's Housing Rehabilitation program to determine eligibility and remediation of the code violation through housing rehabilitation activities. This program will serve 650 households.
- *City of Chandler Code Enforcement – Voluntary Demolition Program*. CDBG funds will be used to demolish two properties with significant deterioration that are negatively impacting the health and safety of Chandler neighborhoods. The program only targets vacant uninhabitable structures that are an impediment to the health and vitality of a community and where clearance activities can jump start positive neighborhood change. Program funds are available to property owners with blighted structures who need financial assistance to complete demolition activities.
- *City of Chandler Housing & Redevelopment – Family Investment Center Upgrades***.** The Family Investment Center located at 71 S Hamilton Street is the home-base for the City's Public Housing Youth Program and in its current design is not 100% functional for youth activities. The capital improvements will open the floor plan to enable access to restrooms and a drinking fountain from inside the facility, and add program space and a partial kitchen for food service. The area of improvement is approximately 1,800 square feet and the project will require construction plans and a building permit. The completed renovation will serve 1,470 youth and their families and be accessible to persons with disabilities.
- *City of Chandler Neighborhood Resources – Housing Rehabilitation Programs*. The City's Housing Rehabilitation Program will provide distinct housing rehab programs to 4 to 10 low and moderate income single family homeowners. The Moderate Rehab program provides up to $50,000 through a zero percent interest deferred loan for interior and exterior repairs to correct code issues and make health and safety improvements. The Exterior Improvement Loan (EIL) program offers up to $20,000 for exterior improvements that remove blighting conditions to revitalize the property and improve the surrounding neighborhood. The EIL program offers zero percent interest loans that are forgivable over five years. Homeowners are screened for eligibility in accordance with CDBG guidelines and City of Chandler Housing Rehabilitation policies. The City's housing rehabilitation programs assist low and moderate income homeowners to remedy negative property conditions for which they cannot afford to resolve without funding assistance.
- *Habitat for Humanity of Central Arizona – Emergency Home Repair Program.* Emergency Home Repair services necessary to address health, safety or security issues will be provided to approximately 47 Chandler single family homes. Habitat staff works with applicants to determine eligibility, creates the repair list, hires subcontractors when necessary, oversees repair work and coordinates with the City on environmental reviews and submission of performance reports and payment reimbursements. The need for the program has grown as calls for service to Habitat's Hotline have increased. The program can make repairs up to $10,000 per household, per year.
- *City of Chandler Housing & Redevelopment – Tenant Based Rental Assistance (TBRA).* HOME funding requested is to continue the tenant based rental assistance program implemented in 2012 for individuals and families experiencing homelessness in Chandler. TBRA rental assistance will be linked with TBRA case management and supportive services. Up to 15 households will be provided direct rental and utility deposit assistance to maintain housing or transition to permanent housing.
- *Habitat for Humanity – Housing Reconstruction.* Two owner-occupied homes that require repairs beyond the maximum dollar limits allowed through the City's housing rehab program will be reconstructed using HOME funds. Houses are typically over 50 years old and located in older low and moderate income neighborhoods. Habitat is uniquely qualified to administer reconstruction activities because as a general contractor and housing developer they have experience managing all aspects of home building and mortgage servicing. The program provides up to $75,000 in HOME-assistance per household and Habitat funds the shortfall with a 0% interest mortgage. Habitat has a HUD certified Housing and Credit Counselor with significant experience in the affordable housing market.

DRAFT

PLANNED 5-YEAR AND ANNUAL ACTIVITY SUMMARY FOR HUD FUNDING

5-Year Consolidated Plan Goal and Annual Activity	Priority Level	Special Population	5-year Goal	FY2016-17 Planned	HUD Consolidated Plan Resource(s)
Affordable Owner Housing Activities					
Housing Rehabilitation – emergency repairs, accessibility improvements, moderate / substantial rehabilitation, and replacement	High	X	300 units	56	CDBG, HOME
Assistance to 1st-time Homebuyers	High		25 households	0	n/a
Acquisition, Rehabilitation & Resale	High		15 households	0	n/a
Direct Assistance to 1st-time Homebuyers	Low		10 households	0	n/a
New in-fill Construction	Low		5 units	0	n/a
Affordable Rental Housing Activities					
Tenant-based Rental Assistance	High	X	40 households	15	HOME
Housing Rehabilitation – moderate & substantial rehabilitation and public housing revitalization	Low	X	210 units	0	n/a
New in-fill Construction	Low		20 units	0	n/a
Activities to Address Homelessness					
Emergency Shelter	High	X	1,250 people	52	CDBG
Support Services and Case Management	High	X	1,250 people	35	CDBG
Human Services & Economic Opportunities					
Basic Needs	High	X	10,000 people	548	CDBG
Revitalization, Public Facilities & Infrastructure					
Community Parks and Facilities, including improvements to public housing facilities	High	X	15,000 people	1,470	CDBG
Infrastructure	High		12,000 people	0	n/a
Code Enforcement	High		5,000 people	650	CDBG
Demolition of vacant unsafe structures	Low		5 structures	2	CDBG

DRAFT

ORGANIZATIONAL STRUCTURE AND PUBLIC PARTICIPATION

Housing and Human Services Commission

Louise Moskowitz, Chairperson
Tammy Clow-Kennedy, Vice-Chairperson
Irene Artigas
Rick Becker
Jadine Bowens
Judith Carroll
Joseph Curbelo
Kris Kyllo
Justin Lisonbee
Dylan Raymond

The HHSC is an 11-member advisory body appointed by the Mayor and approved by City Council. It plays an important role in Consolidated Planning activities. The powers and duties of the HHSC are to:

- Advise the PHA Commission on the administration, operation and management of federal public housing and Section 8 and Tenant-Based Rental Assistance programs;
- Advise City Council regarding the: administration, operation and management of federal public housing, rental assistance or low cost housing programs; development of City housing projects; and welfare of low and moderate income citizens;
- Assess human service needs, determine any gaps in service and utilize this information to develop priorities for general funds and other social service funds that may become available; and
- Recommend the annual allocation of CDBG, HOME and local human services funds to the City Council.

City of Chandler Council

Jay Tibshraeny, Mayor
Jack Sellers, Vice Mayor, Nora Ellen, Kevin Hartke, Rick Heumann
Renè Lopez & Terry Roe

Acting City Manager
Marsha Reed

Community Development - Staff Contacts
Leah Powell, Acting Neighborhood Resources Director
480-782-4352
leah.powell@chandleraz.gov

Barbara Bellamy, CDBG Program Supervisor
480-782-4353
barbara.bellamy@chandleraz.gov

235 S. Arizona Ave.
Chandler, AZ 85225
Mailing Address:
PO Box 4008 - Mail Stop 600
Chandler, AZ 85244-4008
Phone: 480-782-4320
www.chandleraz.gov

2016 Public Participation

For 2016, the Housing and Human Services Commission (HHSC) conducted two public meetings to discuss funding priorities. City staff also conducted an application workshop open to both the public and stakeholders.

2016 Public Hearings and Comments

Two Public Hearings will be held on the Annual Action Plan:

1. March 23, 2016 – HHSC Committee Meeting
2. April 14, 2016 – City Council Meeting

The public comment period will be open from March 22, 2016 to April 22, 2016. The draft Annual Action Plan will be posted on the City's website beginning March 22, 2016. Written comments received during the public hearings and public comment period and the City's response to each will be incorporated into the final Annual Action Plan.

DRAFT