



CITIZEN BUDGET SURVEY

Thank you for participating in the Fiscal Year 2015-16 Citizen Budget Survey. The City of Chandler encourages citizen input in its annual budget process. The information gathered from this survey and from citizen feedback at public meetings related to the budget is taken into consideration by the Mayor and City Council, the City Manager and staff when formulating the City's financial plan.

The electronic version of this survey, along with other budget updates and public meeting announcements, can be found at www.chandleraz.gov/budget during the budget process. The electronic and paper copies of the survey will be available from November 19, 2014 – December 19, 2014. Paper copies can be found at various locations throughout the City including the City Hall lobby, the Libraries, the Community Center, Tumbleweed Recreation Center, Snedigar Recreation Center, and the Transportation and Development permit counter. Please return the completed survey to the same location where you picked it up, or you can mail the completed survey to:

City of Chandler
Budget Division – Citizen Surveys
Mail Stop 609, P.O. Box 4008
Chandler, AZ 85244-4008

Please fill out the attached survey in blue or black ink only. Please be sure your answers are clearly marked and only mark one bubble for each question or series of programs under certain questions. You are encouraged to answer each question. Also feel free to provide any comments or questions by completing the last question of the survey.

If you have any questions, please feel free to contact Cat Dixon at (480) 782-2252. Thanks again for participating in the City of Chandler's budget process!

FY 2015-16 City of Chandler Citizen Budget Survey

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There are 33 questions and it will take about 15 minutes to complete the survey. You are required to answer each question, but most questions have a "No opinion", "Unsure", "Neutral", or "Prefer Not to Say" option that can be used, if applicable.



1. What is your Zip Code?*

- 85224
- 85225
- 85226
- 85248
- 85249
- 85286
- Prefer not to say

2. How would you rate the overall Quality of Life in Chandler?*

- Excellent
- Good
- Neutral
- Poor
- Very Poor

3. What level of priority do you feel Chandler should place on street maintenance?*
- Highest priority
 - High priority
 - Moderate priority
 - Not a priority
 - No opinion
4. What level of priority do you feel Chandler should place on increasing public transportation?*
- Highest priority
 - High priority
 - Moderate priority
 - Not a priority
 - No opinion
5. What level of priority do you feel Chandler should place on designing and constructing its last community park (Mesquite Groves, Val Vista and Riggs) in South Chandler?*
- Highest priority
 - High priority
 - Moderate priority
 - Not a priority
 - No opinion
6. What level of priority do you feel Chandler should place on completing the arterial street network (Cooper Road, Queen Creek Road, Ocotillo Road, Chandler Heights Road) in South Chandler?*
- Highest priority
 - High priority
 - Moderate priority
 - Not a priority
 - No opinion
7. Which arterial street improvement should be the highest priority?*
- Cooper Road
 - Queen Creek Road
 - Ocotillo Road
 - Chandler Heights Road
 - Lindsay Road
8. What level of priority do you feel Chandler should place on Neighborhood and Community Park Improvements (lighting improvements, park amenity replacements and ball field improvements, etc.)?*
- Highest priority
 - High priority
 - Moderate priority
 - Not a priority
 - No opinion

9. What level of priority do you feel Chandler should place on maintenance and repairs for water utility and wastewater utility projects?*

- Highest priority
- High priority
- Moderate priority
- Not a priority
- No opinion

10. Please rate the City's overall municipal government performance for the past year. *

- Excellent
- Very Good
- Satisfactory
- Poor
- Very Poor

11. The City Leadership strives to make sure the government processes are transparent and that the Citizens of Chandler have the opportunity to review and provide feedback. In the past six months have you:*

	Yes	No
Voted in a City Election	<input type="radio"/>	<input type="radio"/>
Attended a City Council Meeting	<input type="radio"/>	<input type="radio"/>
Watched a City Council meeting on Channel 11 or on the web	<input type="radio"/>	<input type="radio"/>
Attended any other City meeting (Planning and Zoning Commission, Parks Commission), etc.	<input type="radio"/>	<input type="radio"/>
Visited the City's website during the Budget process to review information about the Proposed Budget	<input type="radio"/>	<input type="radio"/>

12. Do you feel that the City does a good job of making information about Council meetings, budgets, and elections available in a variety of sources.*

- Strongly Agree
- Somewhat Agree
- Disagree
- Strongly Disagree
- No Opinion

13. How do you feel about the following statements?*

	Strongly Agree	Somewhat Agree	Disagree	Strongly Disagree	No Opinion
Chandler is a safe place to live	<input type="radio"/>				
Chandler offers plenty of events for children and families	<input type="radio"/>				
Chandler has safe drinking water	<input type="radio"/>				
Chandler's parks are well maintained	<input type="radio"/>				
Chandler's airport is an asset for the City	<input type="radio"/>				
Downtown Chandler is a great destination	<input type="radio"/>				
Chandler offers plenty of programs for Senior Citizens	<input type="radio"/>				
I get a good return on my tax dollars in Chandler	<input type="radio"/>				
Chandler does a good job with residential trash and recycling programs	<input type="radio"/>				

The City's Budgeting process has identified five Priority Goals or Desired Results. Each Goal is supported by several programs. The rating selections are Very Important, Somewhat Important, Not Important, Should be Eliminated, or Unsure.

14. Please rate the following programs under the first Priority Goal, A Safe Community.*

	Very Important	Somewhat Important	Not Important	Should be Eliminated	Unsure
Police Patrol Services	<input type="radio"/>				
Fire Code Enforcement	<input type="radio"/>				
Arson Investigations	<input type="radio"/>				
Animal Control	<input type="radio"/>				
Fire Emergency Response	<input type="radio"/>				
Police Radio Maintenance	<input type="radio"/>				
Park Rangers	<input type="radio"/>				
Traffic Signal Maintenance	<input type="radio"/>				
Criminal Investigations Services	<input type="radio"/>				



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15. Please rate the following programs under the second Priority Goal; A Community with Leisure, Culture and Education.*

	Very Important	Somewhat Important	Not Important	Should be Eliminated	Unsure
Library (Collections and Reference)	<input type="radio"/>				
Performance and Visual Arts	<input type="radio"/>				
Athletic Facility Maintenance	<input type="radio"/>				
Youth Recreation Opportunities	<input type="radio"/>				
Swim Lessons	<input type="radio"/>				
Adult Athletic Leagues	<input type="radio"/>				
Recreational Facilities	<input type="radio"/>				
Aquatic Facilities	<input type="radio"/>				



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16. Please rate the following programs under the third Priority Goal, A Community with Effective Transportation:*

	Very Important	Somewhat Important	Not Important	Should be Eliminated	Unsure
Fixed Route Transit	<input type="radio"/>				
Road Signs and Striping	<input type="radio"/>				
Traffic Management	<input type="radio"/>				
Disabled and Senior Transit	<input type="radio"/>				
Streetlights	<input type="radio"/>				
Street Rehab and Maintenance	<input type="radio"/>				
Traffic Enforcement	<input type="radio"/>				

17. Please rate the following programs under the fourth Priority Goal, A Healthy and Attractive Community:*

	Very Important	Somewhat Important	Not Important	Should be Eliminated	Unsure
Alley Maintenance	<input type="radio"/>				
Tumbleweed Recreation Center Fitness Programs	<input type="radio"/>				
Street Sweeping	<input type="radio"/>				
Park Maintenance	<input type="radio"/>				
Right of Way Maintenance	<input type="radio"/>				
Community Recreation Classes	<input type="radio"/>				
Code Enforcement	<input type="radio"/>				

18. Please rate the following programs under the fifth Priority Goal, A Community with Sustainable Economic Health:*

	Very Important	Somewhat Important	Not Important	Should be Eliminated	Unsure
Economic Outreach	<input type="radio"/>				
Tourism Outreach	<input type="radio"/>				
Affordable Housing Program	<input type="radio"/>				
Downtown Business and Development Attraction	<input type="radio"/>				
Library Technology Services	<input type="radio"/>				
City Planning	<input type="radio"/>				



**The City plans for future capital improvements and publishes an annual Capital Improvement Program (CIP).
Rating scale - 1(Very Important) to 5 (Not Important), or Unsure.**

19. The **Design and Development of Mesquite Groves Park:***

Mesquite Groves Park is a 94-acre undeveloped park site adjacent to Basha High School on the north-west corner of Val Vista Drive and Riggs Road. Proposed amenities include lighted baseball/softball fields, lighted multi-use fields, lake, basketball courts, sand volleyball courts, dog park, parking, satellite recreation center and landscaping.

1 2 3 4 5 Unsure

20. The **Snedigar Sportsplex Renovation:***

The Snedigar Sportsplex is a 90-acre community park located in South Chandler. Originally constructed in 1991, this park provides fields for both youth and adult sports. This renovation will update the existing amenities as well as add a 12,000 square foot gymnasium.

1 2 3 4 5 Unsure

21. The **Tumbleweed Park Completion:***

Tumbleweed Park, located on the south-west corner of McQueen and Germann Roads, is 205-acres in size. To date just over 100 acres have been developed. Completion of the park will include four (4) lighted softball fields, additional open space, parking, picnic ramadas and associated landscaping.

1 2 3 4 5 Unsure

22. The **Lantana Ranch Park Site Design and Development:***

The Lantana Ranch Park site is located south of the Chandler airport and east of McQueen Road. Youth sport practice space is greatly needed in Chandler. This 70-acre site will provide additional open space that can be utilized for this purpose as well as general recreation.

1 2 3 4 5 Unsure

23. The **Street Repaving Program:***

Street repaving and rehabilitation work is done to help sustain longer street infrastructure life and economic value to our street inventory system based on a Pavement Quality Index.

1 2 3 4 5 Unsure

24. The **Alma School Road/Chandler Boulevard Intersection Project:***

This intersection will be improved by the addition of left turn lanes for all directions of travel, a third auxiliary through lane, right turn lanes, medians, traffic signal modifications, street lighting, storm drainage and landscaping.

1 2 3 4 5 Unsure

25. The **Queen Creek Road (McQueen Road to Gilbert Road) Project:***

Improvements to Queen Creek Road will consist of six traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, traffic signals, storm drainage, landscaping, right-of-way acquisition and utility relocation.

1 2 3 4 5 Unsure

26. The **Cooper Road (Queen Creek Road to Chandler Heights Road) Project:***

Improvements to Cooper Road will consist of four traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, traffic signals, storm drainage, landscaping, right-of-way acquisition and utility relocation.

1 2 3 4 5 Unsure

27. The **Cooper Road (Chandler Heights Road to Riggs Road) Project:***

Improvements to Cooper Road will consist of four traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, traffic signals, storm drainage, landscaping, right-of-way acquisition and utility relocation.

1 2 3 4 5 Unsure

28. The **Chandler Heights Road (Arizona Avenue to McQueen Road) Project:***

Improvements to Chandler Heights Road will consist of four traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, traffic signals, storm drainage, landscaping, right-of-way acquisition and utility relocation.

1 2 3 4 5 Unsure

29. The **Ocotillo Road (Cooper Road to 148th Street) Project:***

Improvements to Ocotillo Road will consist of four traffic lanes, bike lanes, sidewalks, curbs and gutters, street lighting, traffic signals, storm drainage, landscaping, right-of-way acquisition and utility relocation.

1 2 3 4 5 Unsure

30. The **Streetlight Additions and Replacements Program:***

This project provides for installation of 62 streetlights per year from all causes (rust, accidental damage and new installations) and is consistent with current replacements. The installation of additional streetlights on arterial, collector and local streets is proposed to increase lighting levels to meet City standards.

1 2 3 4 5 Unsure

31. The **New Traffic Signals Program:***

The project provides for traffic signal poles, heads, replacement of illuminated street name sign faces, and controllers and cabinets needed for replacement due to equipment failure, age, motor vehicle accidents or obsolescence.

1 2 3 4 5 Unsure

32. The Wall Repairs Program:*

This project allows for the painting, repairs or replacement of selected walls throughout the City on an annual basis due to age, vandalism and accidents.

- 1 2 3 4 5 Unsure

33. Please submit any questions or comments you may have regarding the City's 2015-16 budget process or about the budget in general. Please leave an email address or telephone number if you would like to be contacted regarding your question.