

Department Services and Service Levels - Planning & Development										
General Fund		Other Funds		Revenue offset	Notes	Cost Center	Program/Service	Customer Type	Customers	Current Level of Service (Describe)
Budget	FTE	Budget	FTE							
\$850,333	.15 7					1530	Building Plan Review	External	Development community, City departments, other governmental agencies and the general public	Building life safety, accessibility and energy reviews. Standard 20 working day turnaround time and 10 day expedited or special projects review time frames.
\$889,915	.20 6					1535	Civil Engineering Plan Review	External	Development community, City departments, other governmental agencies and the general public	Civil infrastructure review (including CIP, on-site and off-site). Standard 20 working day turnaround time and 10 day expedited or special projects review time frames.
\$600,204	.15 8					1530	Permit Counter	External	Homeowners, Contractors, Architects, Engineers, Other City Departments, Other Agencies	Operation of customer service counter 5 business days per week, 9 hours per business day. Service of walkup customers within 20 minutes of check-in, phone calls returned within 1 hour, same-day routing of plan applications.
\$1,331,892	.10 11					1530	Building Inspection	External	Development community, City departments, other governmental agencies and the general public	Inspect existing and new construction for compliance with approved plans and current codes to safeguard health, safety, property and public welfare. Service level of next day inspections.
\$564,933	.05 6 (Incl. 1 Vacancy)					1530	Special Projects	External	Industrial/High Profile Commercial/Biotech Developers and Companies, Economic Development Department	Combination Plan Review and Inspection services resulting in faster startup times - often required by this type of customer.
\$568,798	.80 .40 5 (Incl. 1 Vacancy)					1510	Current Planning	External	Development community, Planning Commission, City Council, City departments, other governmental agencies, and the general public	Provide professional expertise, guidance, recommendations and zoning case management for private development projects. Interface with neighborhood communication in public process.
\$293,539	.2 .5 .5 .10					1510	Site Development Plan Review	External	Development community, City departments, other governmental agencies and the general public	Review for compliance with zoning code and council stipulations. Standard 20 working day turnaround time and 10 day expedited or special projects review time frames.
\$367,620	.3 .5 .5 .10					1510	Site Development Inspection	External	Development community, City departments, other governmental agencies and the general public	Inspection for compliance with zoning / sign code and council stipulations. Service level of next day inspections.

Department Services and Service Levels - Planning & Development										
General Fund		Other Funds		Revenue offset	Notes	Cost Center	Program/Service	Customer Type	Customers	Current Level of Service (Describe)
Budget	FTE	Budget	FTE							
\$444,395	.35 2 .95 .80					1515	Long Range Planning	Internal	Development community, City departments, other governmental agencies and the general public	General Plan coordination and management. Coordinate the preparation of development policies, plans and code updates. 13 projects per year, involving a significant amount of research, internal and external coordination with stakeholders, public outreach, hearings.
\$392,118	.15 3 (Incl. 1 Vacancy)					1500	Development Project Administration	External	Development Community, City Departments	Provides single point of contact development guidance and assistance for duration of project. Assures project coordination through constant and immediate communications.
\$333,842	.10 3					1500	Technical Operations Group	Internal	Departmental Staff, Development Community, Other City Departments, Citizens of Chandler	Maintenance and enhancement of online permitting system, interfaces with other city technology systems including GIS, Oracle Financials, Hansen and GBA. Maintains and enhances the city's inspection scheduling and online permit information systems. Maintains and supports departments IT infrastructure.
\$91,604	3 RPT (Regular Part-time)					4650	Housing Youth Program	External	Residents of Public Housing	Afterschool programs and an Family Self Sufficiency Specialist for Section 8 & Public Housing.
\$41,659	.5 .15					1515	Green Building Program	External	Development Community	Provide assistance to development professionals interested in participating in the Green Building Program.
\$104,473	0.5					1515	Single Family In-Fill Program	External	Development Community	Promote development of new, energy-efficient homes on vacant lots, or to replace existing unsafe dwelling units within established single-family subdivisions.
\$82,452						1530	Unsafe Building Program	Internal	Development community, City departments and the general public	To demolish unsafe structures for the safety and welfare of the general public.
\$24,133	0.5					1500	Architectural Excellence Award	External	Architects and Developers	Honoring owners and architects of buildings that exemplify quality design in Chandler's projects.

Department Services and Service Levels - Planning & Development										
General Fund		Other Funds								
Budget	FTE	Budget	FTE	Revenue offset	Notes	Cost Center	Program/Service	Customer Type	Customers	Current Level of Service (Describe)
		\$11,953,452	22 (Incl. 4 vacant positions)			4650	Public Housing	External	Resident in need of affordable housing	Provide administration, support and maintenance to implement a HUD program that supplies affordable housing to 303 families, 4 senior families, and 480 privately owned housing units. Provide administration and at times Labor to implement a HUD funded capital improvement project for Public Housing.
\$392,433	.25 .10 .95 2 (Incl. 1 Vacancy)					1500	Department Administration	External	Departmental Staff, Development Community, Other City Departments, Citizens of Chandler	Provide leadership, management and logistical support. Serve as liaison to city management, council, developer and stakeholder groups.