



New Horizons Neighbors Survey



The New Horizons Neighborhood is a unique mix of semi-custom and custom homes on large lots in northeast Chandler. The homes in the neighborhood were built in the 1980s-1990s. The neighborhood is maturing and is now approximately 25 years old. This is the opportunity to take an inventory of existing conditions and identify the neighborhood characteristics that make the neighborhood desirable and identify those issues that negatively impact the neighborhood.

The City of Chandler Neighborhood Resources Division is assisting neighborhood leaders to initiate this process. The first step in the process is a neighborhood survey. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Judy Ramos, Neighborhood Programs Coordinator, at (480) 782-4348. Your input is important

Please circle the answer that most accurately describes your neighborhood *right now*.

	1	2	3	4
	Agree	Agree Somewhat	Disagree	Don't Know
A. Personal Safety				
1. I feel safe walking at night in my neighborhood.	58/62%	27	5	5
2. The street lighting levels in my neighborhood are good.	48/51%	30	13	1
3. I feel safe in my home and in my neighborhood.	66/70%	25	3	0
4. I feel my neighborhood is safe for children to play outside.	34	40/43%	5	2
B. Neighborhood Vehicles				
5. Cars follow the speed limit in my neighborhood.	14	50/53%	31	0
6. My neighborhood is free of inoperable vehicles.	43/46%	27	20	1
7. Vehicles are improperly parked in front yards, off the driveway or on unimproved surfaces.	13	25	51/54%	3
8. Is long-term street parking an issue on your street?	Y-12	78/83%		

Comments: _____

	1 Agree	2 Agree Somewhat	3 Disagree	4 Don't Know
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C. Police Interaction

9. I feel comfortable calling the police for assistance.	78/83%	8	3	5
10. The police respond promptly to calls for assistance in our neighborhood.	45/48%	13	4	33
11. My neighborhood participates in the Block-Watch Program.	15	12	20	45/48%
12. My neighborhood is free of drug and gang activity.	45/48%	17	3	31
12. Comments: _____				

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D. Property Maintenance

13. Businesses in my neighborhood are well maintained.	38/40%	24	5	18
14. Alleys are well maintained. (Ex: no overgrown weeds)	20	50/53%	22	1
15. Yards are well maintained. (Ex: no overgrown vegetation)	35	39/41%	17	2
16. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	40/43%	40/43%	11	2
17. Neighbors are always improving their properties/homes.	27	48/51%	11	6
18. Are you familiar with the City of Chandler's Neighborhood Preservation Code (i.e. Chapter 30)?	Y-15	77/82%		
Comments: _____				

E. Social

19. Neighbors help each other in times of need.	45/48%	34	3	13
20. Neighbors work together to solve neighborhood issues.	20	34/36%	12	26
21. My neighborhood holds block parties and other events.	9	21	45/48%	18
22. I know my immediate neighbors.	69/73%	22	3	0
23. My neighborhood is a great place to live.	53/56%	40	1	0

Comments: _____

F. Healthy Neighborhood

24. Do you walk or ride a bike within your neighborhood? **90/96%** N-7
25. Do you walk or bike to destinations outside your neighborhood (i.e. stores or parks)? **Y-38 54/57%**
 If "No", why not? (mark all that are applicable): No shade _____ No bike paths _____
 No pedestrian amenities (ex: no benches or water fountains) _____
 Sidewalk too close to street _____ Other (describe): _____
26. If the above improvements are made, would you be more inclined to walk or ride a bike to a destination outside your neighborhood? **38/41%** N-28
27. Did you know your neighborhood has a pocket park located at Boxelder Street and Summit Place? **84/89%** N-5
 If "Yes", how often do you use it? (Please Circle One) 16 19 **29/31%** 25
28. Did you know the Western Canal has bike and walking paths available to all residents? **80/85%** N-11
29. Identify one improvement that would make your neighborhood a better place to live?

Other

30. I want the City to hold a meeting in my neighborhood so that I can learn more about City programs and services? **44/47%** N-41
31. Would you like to begin working with the City and a few of your neighbors to address some of your neighborhood challenges and make your neighborhood a better place to live? **Y-33 51/54%**
 If "Yes", please provide us with your contact information below:
 Name _____ Phone _____
 Address _____ Email _____

(optional)

- A. How many persons live in your household? **46/49%** -2 people ____
- B. Do you own or rent your home? Rent **4** Own **86/91%** ____
- C. How long have you lived in your current home?
 1-5 years: 14
 6-10 years: **27/29%**
 11-15 years: 10
 16-20 years: 14
 21-25 years: 14
 26-30 years: 11



City Resources

Police Non-Emergency – (480)782-4130

Code Enforcement – (480) 782-4320

Use this number to report a neighborhood code violation. When you call, please provide the address and a description of the violation.

Neighborhood Preservation Code (Chapter 30) – (480) 782-4321 or Visit www.municode.com/library/library.aspx To view the City of Chandler Municipal Code, select Arizona on the main page of this web site and then select Chandler. Call if you have any questions or difficulty accessing the Municode.

Neighborhood Programs – (480) 782-4320 or neighborhood.programs@chandleraz.gov
If you are interested in getting your neighborhood organized or would like to find out more about grant programs available for you and your neighborhood, call our Neighborhood Programs Office to help you get started.

Block-Watch Program – (480) 782-4967

If you are interested in finding out more about how to get Block-Watch started in your neighborhood or would like more information on other Crime Prevention Programs, call the number above to speak to a Crime Prevention Officer.

Streetlight Repair – (480)782- 3460

If you see a non-operating streetlight in your neighborhood, simply look for a number on the lower half of the street light post, write it down and call the number above to request a repair.

Solid Waste – (480) 782-3510

If you have questions regarding recycling, bulk pick-up, disposal of household hazardous waste or trash & recycling pick-up days and times, call Solid Waste for more information.

Graffiti Hotline – (480) 782-4322

If you see graffiti in your neighborhood, call the Graffiti Hotline to have it abated within 24-hours. If you see graffiti in progress, call the Police non-emergency number above.



(This City Resource list is for you to keep)

