



Fifth Program Year Action Plan

The CPMP Fifth Annual Action Plan includes the [SF 424](#) and Narrative Responses to Action Plan questions that CDBG, HOME, HOPWA, and ESG grantees must respond to each year in order to be compliant with the Consolidated Planning Regulations. The Executive Summary narratives are optional.

Narrative Responses

GENERAL

Executive Summary

The Executive Summary is required. Include the objectives and outcomes identified in the plan and an evaluation of past performance.

Program Year 5 Action Plan Executive Summary:

The City of Chandler receives Community Development Block Grant (CDBG) as a direct entitlement from the U.S. Department of Housing and Urban Development (HUD). The purpose of the City of Chandler's fifth year Annual Action Plan is to provide an assessment of the housing and community development needs in Chandler and provide a strategic plan for addressing these needs. The Plan describes the resources expected to be available in the coming program year from Federal, non-Federal and private sources. It also includes a description of the activities that will be undertaken to meet the stated objectives in the City of Chandler 2005 – 2009 Consolidated Plan.

The Annual Action Plan describes activities planned to meet the identified needs, priorities, specific objectives and strategies to provide decent housing, suitable living environments and expand economic opportunities for low and moderate-income residents. The City of Chandler addresses obstacles in meeting the needs of the under-served, removing barriers, and enhancing coordination in the community. The proposed activities include general administration, housing programs and activities, public improvements, economic development and public and human services programs. Chandler provides residents the opportunity to participate in the coordination and development of strategies to implement programs that will be effective in meeting the stated objectives of the City's consolidated plan.

The needs of low and moderate-income residents are a priority for the City of Chandler with an emphasis on providing services related to homeless prevention, rapid relocation, permanent affordable housing, transitional housing, basic needs, neighborhood planning and preservation, education and job training, youth programs, senior programs and neighborhood stabilization.

The Primary strategic objectives addressed in the Action Plan are:

- **Housing**
 - **Increase homeownership through first-time homebuyer and down payment assistance programs, including the new Chandler Community Land Trust Program.**
 - **Increase the quality of owner-occupied housing through rehabilitation assistance to low and moderate income households.**
 - **Increase the habitability of owner-occupied housing with emergency home repair assistance.**
 - **Increase the supply of affordable owner-occupied housing and permanent affordable rental housing through development of new housing stock.**

- **Affordable Housing**
 - **Preserve affordability of decent, safe and sanitary rental housing through the Housing Choice Voucher Program.**
 - **Increase the supply of affordable housing stock by continuing to partner with agencies to acquire and rehabilitate housing for purchase and or rental.**
 - **Increase opportunities of use of energy efficiency strategies to make housing for environmentally friendly and affordable for Chandler families.**

- **Homeless Needs**
 - **Continue to support prevention and education programs that provide financial and case management assistance to those facing homelessness.**
 - **Continue to provide financial and technical support to programs that provide emergency and transitional shelter for homeless individuals and families and victims of domestic violence.**
 - **Support regional Continuum of Care activities to serve the homeless including the regional homeless count, Homeless Connect project, and hydration stations during summer months.**
 - **Continue to prioritize funding and support to the homeless population as identified in the city wide Human Services Needs Assessment, which was identified as the second highest priority population category.**

- **Community Development (non-housing)**
 - **Continue to support the removal of slum and blight conditions in redevelopment areas.**
 - **Continue to educate and support clean-up activities in older Chandler neighborhoods to build pride and sustainability.**
 - **Continue to support neighborhoods with code enforcement activities to maintain safety and aesthetics of Chandler neighborhoods.**

- **Non-Homeless Special Needs Populations**
 - **Continue to prioritize funding and support to special needs populations as identified in the city wide Human Services**

Needs Assessment, which was identified as the fifth priority population category.

- **Continue to provide funding to non-profit organizations that provide independent living and support services for special needs populations.**

The City of Chandler receives HOME Investment Partnerships (HOME) funds distributed through the Maricopa County HOME consortium. Maricopa County serves as the lead agency for HOME fund administration for the consortium member cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise, Tempe, the Town of Gilbert and Maricopa County. Chandler will not receive American Dream Down payment Initiative (ADDI) program funds for 2009 due to the allocation of Neighborhood Stabilization Program funds.

In addition to the CDBG entitlement funds and HOME funds, the City of Chandler received \$2,415,100 in Neighborhood Stabilization Program (NSP) funds to address the foreclosure epidemic the country is facing. Chandler has developed and submitted the substantial amendment detailing the use of NSP funds to HUD, which has been approved. Chandler will conduct the following activities utilizing NSP funds:

- **Develop and implement the Chandler Community Land Trust program, which will increase the affordable housing stock for first time homebuyers while reducing the amount of foreclosed vacant single family homes in Chandler. The Chandler Community Land Trust program provides opportunities for families earning between 80% and 120% of area median income (AMI) to receive housing counseling and down payment assistance for first time home buyers to purchase a home in Chandler. The Chandler Community Land Trust will lease the land to the homeowner; while the homeowner purchases the vacant, foreclosed home that the land is on, thus making the purchase price more affordable. The owner will share equity with the land trust until such time the owner wishes to sell the property. At that time, the owner receives a portion of the equity after the sale and the home returns to the land trust, thus making the home affordable indefinitely.**
- **Develop and implement a Down Payment Assistance Program for First Time Homebuyers. Families at income levels between 80% and 120% AMI will have opportunities to purchase a vacant, foreclosed home at prices that have been formerly out of reach for them. Homeowners will receive down payment assistance to purchase Chandler homes, which will be secured with a ten-year forgivable lien on the purchased property. In addition, first time homebuyers will receive homeownership education classes and housing counseling.**

- **Create and implement a plan for permanent affordable rental housing for homeless families. Chandler will partner with a non-profit organization to purchase and rehabilitate vacant, foreclosed multi-family properties to rent to income-qualified families. Eligible families will have income levels at or below 50% AMI. Families selected to live in permanent affordable rental housing will be evaluated and monitored on a regular basis by the non-profit organization. In addition, the non-profit organization will assume responsibility for the ongoing maintenance of the properties after acquisition.**

The City of Chandler will receive Homeless Prevention and Rapid Re-Housing Program funds from the American Recovery and Reinvestment Act of 2009 in the amount of \$575,271. Chandler will allocate these funds to non-profit organizations that provide financial assistance and housing relocation and stabilization services to families experiencing homelessness or about to become homeless. Income eligible families at or below 50% AMI may receive financial assistance to pay rent and utilities for a maximum of 18 months to remain housed and avoid becoming homeless. Funds will also be allocated to homeless service providers that provide emergency shelter, transitional shelter and supportive services. This will allow providers to continue to provide emergency and short-term shelter for families and victims of domestic violence who have become homeless and for those currently residing in shelters and ready to transition into permanent affordable housing.

City of Chandler resources to fund proposed activities during the program year are as follows:

Federal:

Community Block Grant Funds	\$ 1,409,771
HOME	\$ 442,376
Section 8 Housing Choice Voucher Program	\$ 4,750,000
Neighborhood Stabilization Program Funds	\$ 2,415,100
Homeless Prevention and Rapid Re-Housing Program Funds	\$ <u>575,271</u>
Total Federal Resources:	\$ 9,592,518

Non-Federal:

HOME Match (25%)	\$ 102,269
Program Income	\$ 20,000
Acts of Kindness Funds (AOK)	\$ 70,500
Social Service Funds (SSF)	\$ 434,500
Youth Enhancement Program Funds (YEP)	\$ <u>646,500</u>
Total Non-Federal Resources	\$ 1,273,769

General Questions

1. Describe the geographic areas of the jurisdiction (including areas of low income families and/or racial/minority concentration) in which assistance will be directed during the next year. Where appropriate, the jurisdiction should estimate the percentage of funds the jurisdiction plans to dedicate to target areas.

2. Describe the basis for allocating investments geographically within the jurisdiction (or within the EMSA for HOPWA) (91.215(a)(1)) during the next year and the rationale for assigning the priorities.
3. Describe actions that will take place during the next year to address obstacles to meeting underserved needs.
4. Identify the federal, state, and local resources expected to be made available to address the needs identified in the plan. Federal resources should include Section 8 funds made available to the jurisdiction, Low-Income Housing Tax Credits, and competitive McKinney-Vento Homeless Assistance Act funds expected to be available to address priority needs and specific objectives identified in the strategic plan.

Program Year 5 Action Plan General Questions response:

1. **The City of Chandler, located in Maricopa County, was founded in 1912 and incorporated in 1920. Growing from an agricultural town toward a high-tech industrial city, the City of Chandler was the seventh fastest growing city in the United States of those with a population over 100,000 between 1990 and 2000.**

The City of Chandler is bordered to the north and west by Tempe, to the north by Mesa, to the west by Phoenix, to the south by the Gila River Indian Reservation and to the east by Gilbert.

Chandler has a city-owned municipal airport, which is perfectly positioned to serve the needs of general aviation and corporate aviation users in the southeast valley. There are also three major freeways to serve the needs of our community: Santan Freeway (202) goes from I-10 on the west side to Gilbert Road; Price Freeway (101) from the 202 interchange north into Scottsdale; and Interstate 10 sits at the western edge of the City.



Click Map to Enlarge

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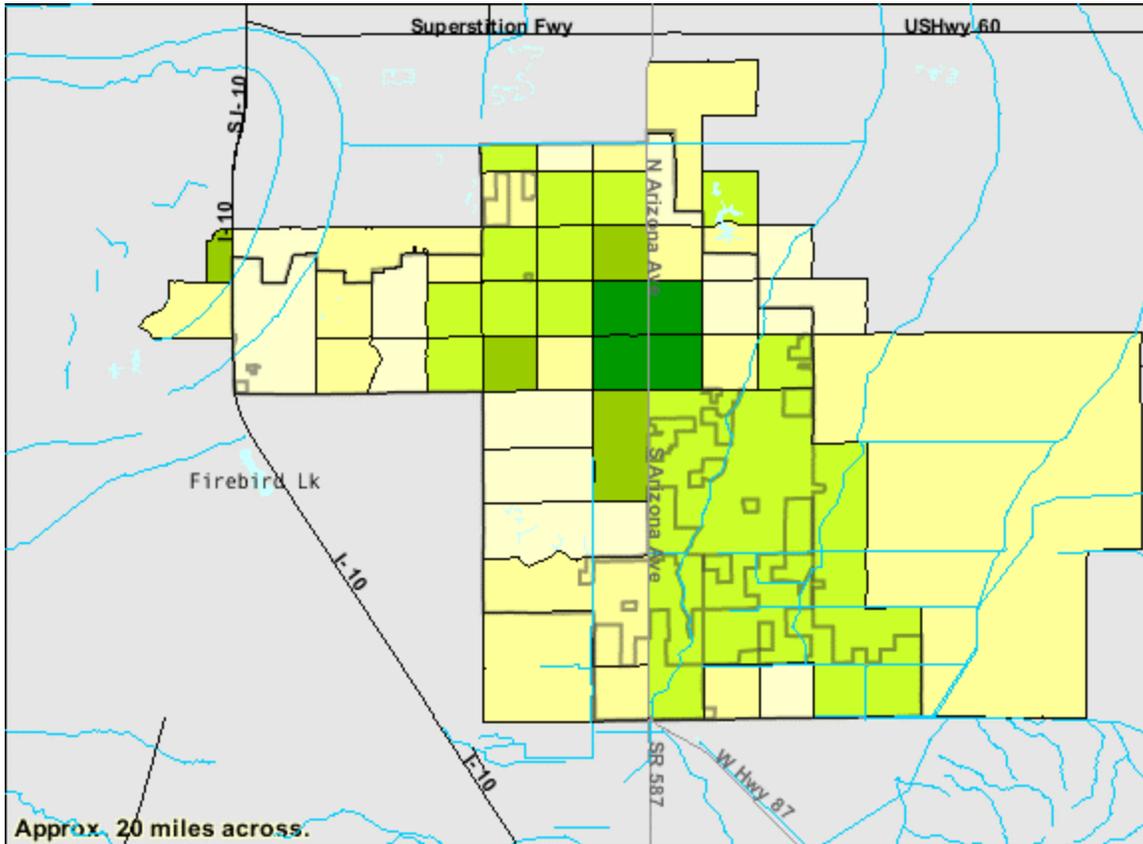
During 2009, funds and activities will be administered city-wide, however, priority will be given to low and moderate income residents. Activities are concentrated and determined geographically dependent on need of residents. For example, the 85225 zip code has the highest concentration of low-income and minority populations, therefore, basic needs services including food, shelter, transportation, medical, dependant care, homeless and prevention services are collaborated within this zip code. There is a larger concentration of low-income elderly populations residing in the 85248 zip code, therefore, elderly services such as home delivered meals and transportation are coordinated in this area.

The Neighborhood Stabilization Program activities and housing rehabilitation activities have been identified in a targeted location within the Downtown Redevelopment Area within the 85225 zip code (Pecos Rd to Ray Rd, and Alma School Rd to Arizona Ave.) It was determined that this area pertained the largest amount of vacant foreclosed homes and need for neighborhood stabilization.



- 2. The City of Chandler will utilize the basis and rationale for allocating investments geographically within Chandler during 2009 by concentrating specific services in areas of greatest need. The majority of CDBG and HOME funds will be targeted within the downtown redevelopment area and the surrounding 85225 zip code.**

According to US Census tracts the 85225 zip code has the highest concentration of low income and minority persons. This zip code also has the oldest housing stock and most foreclosures. Seventy percent (70%) of all racial minorities and 76% of the local Hispanic population reside in the downtown area of Chandler. Neighborhood stabilization activities, such as emergency home repair, will be conducted city-wide so long as individuals and homes meet program eligibility criteria.



Objectives of the 85225 zip code include:

- **Housing acquisition and rehabilitation of single family homes and vacant foreclosed homes to improve the affordable housing stock within Chandler.**
- **Basic needs services such as transportation, food, clothing, shelter, emergency financial assistance, and medical assistance.**
- **Prevent and eliminate slum and blight**
- **Increase in weatherization and energy efficiency activities**
- **Homeless prevention and rapid re-housing activities**

Data Classes

Color	Percent
Lightest Yellow	0.0 - 2.5
Light Yellow	2.6 - 4.5
Yellow-Green	5.0 - 7.6
Green	8.8 - 11.6
Dark Green	17.6 - 22.1

Features

- Major Road
- Street
- Stream/Waterbody
- Stream/Waterbody

Objectives of 85248 zip code include:

- Increase affordable housing stock for elderly population
- Basic needs services for elderly including transportation to medical appointments, food shopping and social activities
- Delivery of meals for home-bound and disabled residents
- Transportation to congregate meals for elderly

Objectives city-wide include:

- Emergency home repair
- Neighborhood stabilization
- Basic needs services such as transportation, food, clothing, shelter, emergency financial assistance and medical assistance.
- Youth programs
- Programs for special needs populations

Objectives for activities conducted outside city limits:

- Homeless prevention, emergency shelter and transitional shelter
- Shelter for domestic violence victims and their dependants
- Employment support services

3. **Activities to address obstacles to meeting underserved needs includes continuing to implement recommendations outlined in the city wide Human Services Needs Assessment. The Human Services Needs Assessment involved residents, government, non-profit service providers and faith based organizations to identify strengths and weaknesses in the social service delivery system within Chandler. The Needs Assessment identified six priority populations in need of additional services and specifically outlines what those services include. The City of Chandler continues to work with housing and human service providers to meet the gaps identified and encourage collaboration and partnerships to reduce duplication of efforts and enhance efficiency of service delivery.**

Due to the current economic climate, providers and cities alike have received reductions in funding with an influx of increased demands as new individuals seek assistance for the first time due to loss of income and foreclosures. The City of Chandler works diligently with partners to address these needs in a proactive manner to reduce the impact of the economy on residents, while continuing to provide much needed resources to the low and moderate income population.

The City of Chandler plans to seek additional grants and funding sources to supplement loss revenue of partner agencies and develop innovative programs that will support the needs of our community.

In addition, the City of Chandler will continue to participate in regional planning processes to address underserved populations. By participating on a regional level, Chandler can participate in pursuing regional resources and support to ensure the City is

playing its part in a comprehensive plan to bridge the gap of unmet needs.

4. Resource to fund proposed activities during the program year are as follows:

Federal:

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Non-Federal:

HOME Match (25%)	\$ 102,269
Program Income	\$ 20,000
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Youth Enhancement Program Funds (YEP)	\$ 646,500
Total Non-Federal Resources	\$ 1,273,769

FEDERAL RESOURCES

Community Development Block Grant Program: \$1,409,771

The City of Chandler is an entitlement City that annually receives a direct allocation of CDBG funds, which is used to support a variety of programs and activities, including housing services such as housing rehabilitation, emergency home repair and public housing improvements. In addition, CDBG funds support non-profit housing services and activities such as case management, homelessness prevention, homeless support services, emergency housing, transitional housing and crisis housing for victims of domestic violence.

HOME Entitlement Grant: \$442,376

The City of Chandler is a participating jurisdiction that receives HOME entitlement funds through the Maricopa County HOME Consortium that assist in carrying out the City's housing strategies. These funds are utilized to support the housing rehabilitation program for low and moderate-income residents to live in safe habitable housing.

Section 8 Housing Choice Vouchers (Local Subsidy Housing Program): \$4,750,000

The Section 8 Program was developed to offer low-income households a chance to obtain units in privately owned buildings. This established more diversity among income groups and provides an alternative to large-scale, isolated, low-income developments. The program under the administration of the Chandler Housing Authority, is successful at placing residents in units.

Neighborhood Stabilization Program Funds: \$2,415,100

The City of Chandler received \$2,415,100 in Neighborhood Stabilization Program (NSP) funds to address the foreclosure epidemic the country is facing. Chandler has developed and submitted the substantial amendment detailing the use of NSP funds to HUD, which has been approved. Chandler will implement new programs utilizing NSP funding to reduce the amount of vacant foreclosed homes, increase home ownership, develop more affordable housing units and stabilize neighborhoods. Activities include: Chandler Community Land Trust, Chandler Down Payment Assistance Program, and new Permanent Affordable Rental Housing Program.

Homeless Prevention and Rapid Re-Housing Program funds: \$575,271

The City of Chandler received \$575,271 in Homeless Prevention and Rapid Re-Housing Program funds (HPRP). Chandler will partner with non-profit organizations to implement activities to assist the prevention of homelessness, and services for the homeless such as short and mid term housing assistance.

NON-FEDERAL RESOURCES

HOME Match: \$102,269

The HOME program requires a 25% non-federal match requirement for the City to receive these funds. For FY 2009/2010 the city's match requirement will be \$102,269.

Program Income: \$20,000

Program income, defined as loan repayments, or net cash reserves produced by an project funded in whole or part by Community Development Block Grant (CDBG) or the HOME Investment Partnership (HOME) will be expended on projects/programs before new funds are drawn down from the U.S. Treasury.

Acts of Kindness (AOK): \$70,500

The Acts of Kindness program funds (AOK) are developed from \$1 donations from Chandler residents donated through the monthly utility bill. AOK funds can be allocated to non-profit organizations that provide services to Chandler residents who are experiencing a crisis situation and need assistance for stabilization. One hundred percent of AOK funds are allocated back into the community and are used to compliment CDBG funding for services such as housing and financial assistance.

Social Service Funds (SSF): \$434,500

Social Service Funds (SSF) is general fund money allocated to non-profit organizations that provide basic needs services to Chandler residents. Basic needs are defined as food, clothing, shelter, transportation, and medical assistance. This funding is also used to compliment CDBG funding to provide stabilization for families experiencing homelessness and/or help in preventing homelessness.

Youth Enhancement Program Funds (YEP): \$646,500

Youth Enhancement Program Funds (YEP) is also general fund money allocated to non-profit organizations that provide services to Chandler youth ages 0 –18. Chandler partners with non-profit organizations to provide these services. YEP funds can be utilized for tutoring, mentoring, social and recreational activities for youth. A portion of YEP funds are utilized to compliment CDBG funding to assist youth living in homeless shelters and/or transitional housing to assist them to be successful in school.

Managing the Process

1. Identify the lead agency, entity, and agencies responsible for administering programs covered by the consolidated plan.
2. Identify the significant aspects of the process by which the plan was developed, and the agencies, groups, organizations, and others who participated in the process.
3. Describe actions that will take place during the next year to enhance coordination between public and private housing, health, and social service agencies.

Program Year 5 Action Plan Managing the Process response:

- 1. For CDBG, the City of Chandler is the lead agency. The Chandler Housing and Human Services Commission, a City Council appointed commission of community volunteers, is responsible for reviewing funding applications, making final allocation decisions for local funding and making initial allocation recommendations for CDBG funding to Mayor and City Council. The final contractual responsibility for CDBG funding is Mayor and City Council**

The staff liaison responsible for administering programs covered by the Consolidated Plan is:

**Stefanie Garcia, Community Development Administrator
Neighborhood Resources Division
Mail Stop 600
P.O. Box, 4008
Chandler, Arizona 85244-4008
Telephone: (480) 782-4349 TTY: 800-367-8939 FAX: (480) 782-4350
E-mail: stefanie.garcia@chandleraz.gov**

The City of Chandler also receives HOME funds through the Maricopa County Consortium. Maricopa County Community Development Department is the lead agency for the consortium; however, City of Chandler Neighborhood Resources Division is responsible for administering HOME funding in the City of Chandler

- 2. The City of Chandler Neighborhood Resources Division is the responsible entity for overseeing the development of the consolidated Plan and the Annual Action Plan. The division consists of staff that administers, implement, and/or manage CDBG Funds, HOME Funds, and General Fund Money. The Neighborhood Resources Division has**

been consistent in providing low to moderate-income families with housing, education and recreational outreach programs, and various social service referrals and assistance. The development of the annual Plan was based upon public hearings and meetings, various non-profit agencies. The city of Chandler also received a great amount of assistance from its partners in the Maricopa Home Consortium. The membership consists of Maricopa County and the cities of Avondale, Surprise, Tempe, Mesa, Scottsdale, Gilbert, Glendale, Peoria and Chandler. The member jurisdictions provided the City of Chandler with valuable insight on the subject of affordable housing. The organizations listed have also been instrumental in the development of the plan: Chandler Planning Department, Chandler residents, Chandler CAP office, My Sister's Place (domestic violence shelter), Chandler Economic Development Department, Community Service of Arizona, Unified Resident Council of Chandler, and Chandler Housing and Human Services Commission.

- 3. The Consolidated planning process allows the City of Chandler to ensure that a comprehensive, coordinated system is in place by ongoing meetings with citizens, the public and social service agencies. In addition, staff members will serve on many of the housing and human service boards/task force groups in the community. This allows the City to provide a broad based community development plan with constant updated of goals and objectives for the City.**

In the coming years, the Neighborhood Resources Division will continue to conduct technical assistance workshops for funding recipient agencies and will continue to create new partnerships with public and private agencies to enhance coordination of services to the residents of Chandler. The Community Needs Assessment will give the Neighborhood Resources Division an opportunity to work more closely with social services and to overcome those barriers. The Division will be working closely with the faith-based community and local business community to determine how partnerships can be established to link volunteers, resources and services with social service agencies.

Citizen Participation

1. Provide a summary of the citizen participation process.
2. Provide a summary of citizen comments or views on the plan.
3. Provide a summary of efforts made to broaden public participation in the development of the consolidated plan, including outreach to minorities and non-English speaking persons, as well as persons with disabilities.
4. Provide a written explanation of comments not accepted and the reasons why these comments were not accepted.

*Please note that Citizen Comments and Responses may be included as additional files within the CPMP Tool.

Program Year 5 Action Plan Citizen Participation response:

- 1. Public hearings are held during regularly scheduled City Council meetings. Meeting notices are posted in advanced; on the Friday afternoon prior to a Thursday Council meeting. Council agendas are located in the City Clerk's office on the 2nd floor of the City's office and are posted on the city clerk's webpage at www.chandleraz.gov.**

Public meetings for the public and non-profit service providers regarding the FY 2009-2010 funding process were held on March 25, 2009. The Chandler City Council held a final public hearing regarding the FY 2009-2010 Human Service Funds on April 9, 2009. A public notice on availability of the draft Annual Action Plan and opportunity for citizen comment was published in the Arizona Republic, on April 9, 2009.

No comments were received to the Annual Action Plan or the process of allocation.

- 2. In an effort to help broaden public participation in the coming years, the Neighborhood Resource Division will include a Spanish subtitle on every public notice informing the public that assistance will be available for Spanish speakers. Emphasis will also be place on Public Housing residents and notices will be sent to them via the monthly mailer informing them of meetings and public hearing concerning the Community Development Block Grant program.**

Institutional Structure

1. Describe actions that will take place during the next year to develop institutional structure.

Program Year 5 Action Plan Institutional Structure response:

In FY 07/08, the City of Chandler and the Housing and Human Service Commission conducted a Community Needs Assessment. The city retained the services of a private consultant to assist with the Community Needs Assessment, which involved receiving input from local non-profit service providers. Government agencies, faith based community, local residents, the general public and residents who have received services. The Assessment identified gaps in services, duplicated services, and provides recommendations and suggestions of how to better provide human service for those residents in need. The commission will develop ways to address the recommendations stemming from the overall Assessment report through our collaborative partners and continue to address the goals and objectives established in the Consolidated Plan. Some of these goals and objectives include providing supportive services, for elderly and low-income families, housing rehabilitation assistance, provision of affordable housing,

and addressing the physical, social, and economic problems within the City's neighborhoods.

Monitoring

1. Describe actions that will take place during the next year to monitor its housing and community development projects and ensure long-term compliance with program requirements and comprehensive planning requirements.

Program Year 5 Action Plan Monitoring response:

1. The review and monitoring practices being implemented by the City of Chandler for FY 2009/2010 follow a seven –step process. This process will ensure that projects will use CDBG funds only for eligible activities. The proper classification of activities is critical because the CDBG program statutes and regulations place specific requirements on certain activities and not on others. For example, there is a statutory and regulatory limitation on the amount of CDBG funds, which may be used for public services. There is a similar limitation on the amount of CDBG funds, which may be used for planning and administrative costs. These preliminary evaluations are conducted on an on-going basis. The CDBG funds will benefit low and moderate-income persons over the fiscal year July 1 through June 30.

- **The first step is to determine if the activity is included within the listing of eligible activities in the CDBG regulations, as modified by statutory amendments. Eligible activity categories follow this narrative.**
- **The second step is to determine if the proposed activity falls within a category of explicitly ineligible activities, despite its apparent inclusion within the listing of eligible activities. For example, while many public facilities are eligible for assistance, there is an explicit statutory and regulatory bar to providing assistance to “building for the general conduct of government.”**
- **The third and probably most important step is a determination if the proposed project meets one of the national objectives of the CDBG program:**
 - i. Benefiting low and moderate (L/M) income persons**
 - ii. Addressing slums or blight**
 - iii. Meeting a particularly urgent community development need**
- **The fourth step is to ensure that carrying out the activity with CDBG funds will not result in the recipient violating the City's certification (that at least 70% of the CDBG funds will benefit L/M income persons over the fiscal year July 1 through June 30).**

- **The fifth step is to review proposed costs of the activity to determine if it appears to be necessary and reasonable and will otherwise conform to a federal document called “Cost Principles Applicable to Grants and Contracts with State and Local Governments.” If a non-profit organization or educational institution is involved, then review of the project in the context of a federal document called “Cost Principles for Non-Profit Organizations” or “Cost Principles for Educational Institutions” is required as applicable.**
- **The sixth step is to complete the environmental review and clearance procedures for the project of which the activity is a part. Law prohibits the Department of Housing and Urban Development (HUD) and the City from releasing funds for a CDBG activity until the City meets the responsibility with respect to environmental protection.**
- **The final step in our review is the actual site and activity Evaluation. The program develops quarterly progress reports for each activity, including on-site visits and monitoring. These site assessments determine if the project developed an activity as described in their proposal or as defined under their contract. Specific reviews are then conducted to evaluate or “test” who is being served and how effectively the service delivery is being provided. If the project produces a specific product, then an additional evaluation is conducted on the activity quality and meeting timing/implementation goals. It is the city’s goal to undertake “on-site” monitoring of ALL CDBG subrecipients. This monitoring is accomplished through record review and in accordance with the city’s accepted monitoring tool (currently used by all members of the Maricopa HOME Consortium). Monitoring can result in the issue of “suggestions”, “concerns” or “findings”. Suggestions are recommendations to a subrecipient, which may help service delivery and future compliance. Concerns are given when specific regulatory functions are not properly followed which do not, however, point to a systemic failing in program or its compliance. Findings relate to a systemic failing of the program. A Finding can result in suspension of reimbursement of funds and, in extreme cases, a bar from participation in future city CDBG funding processes. All of these assessments are kept on file for later reviews and evaluation as needed. The City of Chandler also monitors general subrecipients along with a desk audit every two years.**

Eligible Activity Categories

- **Acquisition of Real Property**
- **Disposition (disposal of real property)**
- **Public Facilities and Improvements**
- **Privately Owned Utilities (acquisition, rehabilitation, installation)**
- **Clearance**

- **Public Services**
- **Interim Assistance (usually limited improvements as a prelude to permanent improvements)**
- **Relocation**
- **Loss of Rental Income (normally in association with relocation of persons)**
- **Removal of Architectural Barriers**
- **Housing Rehabilitation**
- **New Housing Construction**
- **Code Enforcement**
- **Historic Preservation**
- **Commercial or Industrial Rehabilitation**
- **Special Economic Development**
- **Special Activities by Subrecipients**
- **Planning and Capacity Building (generally studies, data gathering, preparation of plans and identification of actions that will implement plans)**
- **Program Administrative Costs (generally reserved for the City exclusively)**
- **Assistance to For Profit Businesses**
- **Loans to Subrecipients**
- **Use for Micro-enterprises**
- **Housing Services**
- **Lead Based Paint Hazards**

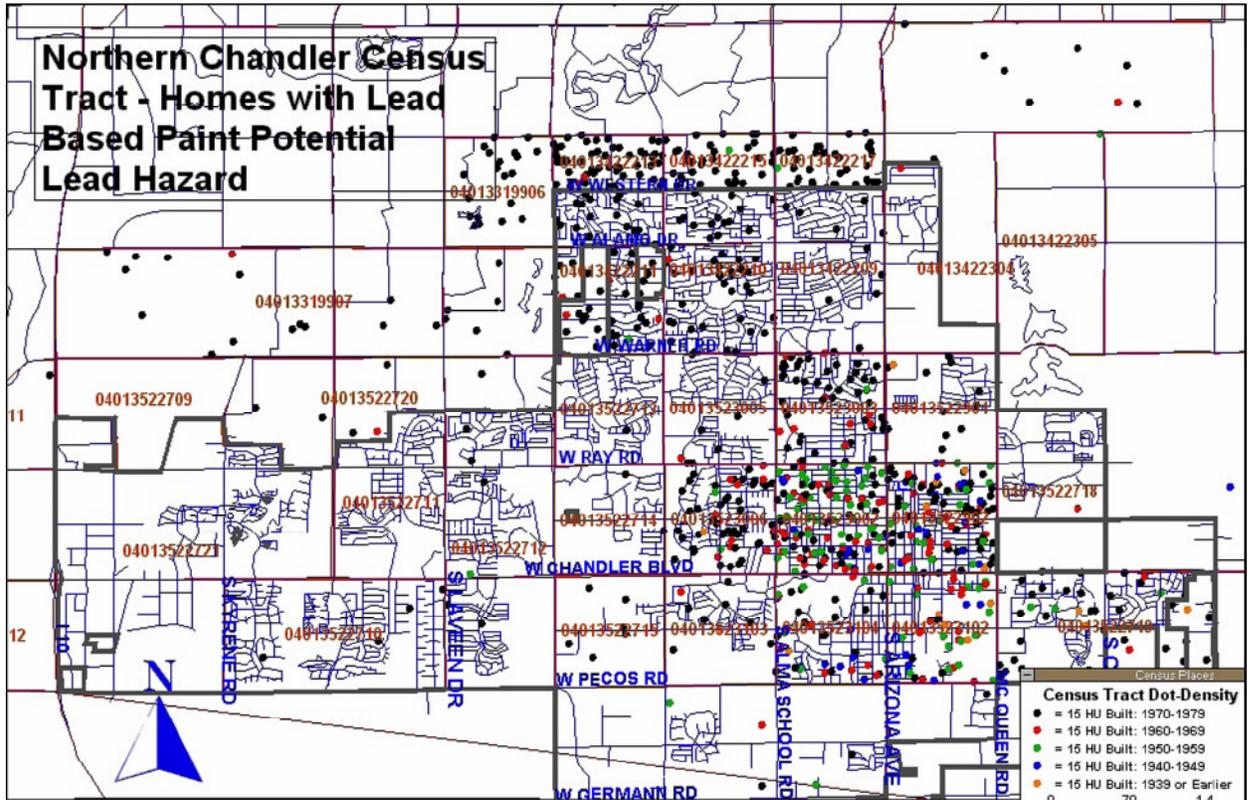
Lead-based Paint

1. Describe the actions that will take place during the next year to evaluate and reduce the number of housing units containing lead-based paint hazards in order to increase the inventory of lead-safe housing available to extremely low-income, low-income, and moderate-income families, and how the plan for the reduction of lead-based hazards is related to the extent of lead poisoning and hazards.

Program Year 5 Action Plan Lead-based Paint response:

1. Lead poisoning affects children of every demographic group. Low income families, however, are disproportionately affected. Housing that has not been adequately maintained is potentially the most hazardous to young children because of the likelihood of chipping, peeling or flaking paint. Much of the older housing stock available to low income families is in this deteriorated condition. Lead was banned from residential paint in 1978. Housing built before 1978, therefore, may present a lead hazard if any coat of paint contains lead. It is not the presence of lead that causes the hazard, but in exposure to the lead through dust or paint chips. Young children most frequently become exposed by inadvertently ingesting lead containing dust through the course of normal hand-to-mouth activities. Additionally, children are exposed to these hazards during the remodeling or the repair of older homes.

Although only 3% of the total housing stock in the City of Chandler is at risk of lead based paint, the City of Chandler educates and provides all recipients of federally funded programs with educational materials on the hazards of lead based paint. The City of Chandler will continue to address, monitor, evaluate and reduce lead-based paint hazards throughout the community through its Housing Rehabilitation Program and Emergency Home Repair Program.



HOUSING

Specific Housing Objectives

*Please also refer to the Housing Needs Table in the Needs.xls workbook.

1. Describe the priorities and specific objectives the jurisdiction hopes to achieve during the next year.
2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 5 Action Plan Specific Objectives response:

1. **The City of Chandler will undertake housing programs, in addition to its on-going support of the Public Housing and Section 8 Programs in the following areas: Transitional Housing for Homeless Persons,**

Homeless Prevention Programs, Downpayment Assistance for First Time Homebuyers and continued improvement to existing housing stock through its Housing Rehabilitation Loan Program.

In addition, the City of Chandler will continue to coordinate with Habitat for Humanity to acquire lots and build housing for low-income families within the City of Chandler. The goal is to purchase and build five homes per program year.

Sources, in excess of \$1,000,000.00, include Community Development Block Grant, HOME, General Fund and private donations to the city's Acts of Kindness Program. In addition, the City of Chandler will partner with the Faith Based Community to continue the rehabilitation of homes during its outreach projects as well as the participation of said community in Homeless Outreach and services.

Needs of Public Housing

1. Describe the manner in which the plan of the jurisdiction will help address the needs of public housing and activities it will undertake during the next year to encourage public housing residents to become more involved in management and participate in homeownership.
2. If the public housing agency is designated as "troubled" by HUD or otherwise is performing poorly, the jurisdiction shall describe the manner in which it will provide financial or other assistance in improving its operations to remove such designation during the next year.

Program Year 5 Action Plan Public Housing Strategy response:

- 1. The City of Chandler Public Housing Authority strongly encourages all residents to participate in all activities offered to them at their respective sites. The Family Investment Center makes a "one stop shop" for social services available to public housing residents. With the involvement of the Family Self-Sufficiency Specialist and the Youth Program Coordinator, residents are able to receive adult basic education classes, GED classes, English as a Second Language classes, Workplace Skills, Citizenship Classes, Parenting Classes and various educational and recreational activities. In addition, the Family Investment Center contracts with various agencies to provide job training, educational and vocational training programs, career testing, assistance with admissions and financial forms, defaulted student loans, scholarship and advocacy. These services are just a portion of the programs available to residents for self-improvement.**

The City's Housing Authority encourages resident participation in the Housing Authority and City government by supporting the City of Chandler Resident Council to represent the different needs at each public housing development. A resident of public housing serves on the Housing and Human Services Commission, which recommends priorities and funding allocations to Mayor and Council for the use of Community Development Block Grant Funds. This makes public

housing residents feel they have an advocate for their needs, thoughts and suggestions for a better living environment. A resident of Public Housing also serves on the Public Housing Authority Commission, the governing body for the Housing Authority. The Housing Authority recently initiated the acquisition of seven single family homes to be sold to low income, elderly residents of the Public Housing Program.

Recent Public Housing improvements include:

- Landscaping improvements
- Replacing exterior doors and jams
- Painting of units and scattered sit homes
- Window replacement at scattered sites
- Replacing tubs and surrounds
- Replacement of kitchen and bath cabinets
- Security fencing at Public Housing site
- Exterior building and ground improvements

Improvements to begin FY 2009/2010:

- The above projects will continue into the new year.

All of the improvements were to help decrease the look of “traditional projects” and instill a sense of pride in their new apartment home setting.

The City of Chandler Public Housing Program is not considered “Troubled under standards set forth by the U.S. Department of Housing and Urban Development.

Barriers to Affordable Housing

1. Describe the actions that will take place during the next year to remove barriers to affordable housing.

Program Year 5 Action Plan Barriers to Affordable Housing response:

1. The City of Chandler has not formally adopted any public policies that would tend to impede affordable housing in the City. Most of the affordable housing exists in the defined Redevelopment District at town center. This section is older and units are typically smaller and in various stages of need of repair. The average sale price of housing in the Chandler redevelopment area is some of the most reasonable in the City, however, with the rising costs of housing prices, many of the homes have become out of the affordability range for low to moderate income families. The median housing price in 2000 was at an average of \$136,600 where it increased in 2007 to \$289,000 but has decreased to \$219,000 for 2009. The burden of cost becomes a significant factor for the new property owner moving into an existing structure. Currently 8% of the City’s 94,523 housing units are forty years of age or older. The repair costs and general upkeep of these properties is very high and creates a barrier to what could be the most affordable housing in the area for purchases.

In a direct response to these impediments, Chandler has not partnered with Newtown Community Landtrust to acquire and rehab 17 homes for the purposes of selling to low and moderate income homeowners through the NSP program. The Chandler Community Land Trust program will increase the affordable housing stock for first time homebuyers while reducing the amount of foreclosed vacant single family homes in Chandler. The Chandler Community Land Trust program provides opportunities for families earning between 80% and 120% of area median income (AMI) to receive housing counseling and down payment assistance for first time home buyers to purchase a home in Chandler. The Chandler Community Land Trust will lease the land to the homeowner; while the homeowner purchases the vacant, foreclosed home that the land is on, thus making the purchase price more affordable. The owner will share equity with the land trust until such time the owner wishes to sell the property. At that time, the owner receives a portion of the equity after the sale and the home returns to the land trust, thus making the home affordable indefinitely.

The City of Chandler is continuing efforts to study and assess fair and effective methods to remove barriers to affordability. HOME and ADDI funds have allowed low-income families to purchase homes in the past 4 years. In addition, renewed commitment to the Section 8 Housing activity and Chandler Conventional Public Housing projects will be undertaken to assist those who are “at risk” of losing housing because of increasing rental costs.

With the dramatic increases projected in the Chandler population, the City is addressing the other factors affecting the development of affordable housing. These factors include policies on property and land taxes, land use and zoning ordinances, building codes, building fees and charges, and code enforcement. These factors serve an important function in controlling the type and quality of growth in Chandler. The City of Chandler is always open to new ideas and methods of producing affordable housing. As opportunities are presented which might allow an alternative method for housing cost reductions, those will be presented as appropriate new policy or modification to existing guidelines. Finally, The city will undertake an update of its Analysis of Impediments to Fair Housing in the upcoming fiscal year.

HOME/ American Dream Down payment Initiative (ADDI)

1. Describe other forms of investment not described in § 92.205(b).
2. If the participating jurisdiction (PJ) will use HOME or ADDI funds for homebuyers, it must state the guidelines for resale or recapture, as required in § 92.254 of the HOME rule.
3. If the PJ will use HOME funds to refinance existing debt secured by multifamily housing that is that is being rehabilitated with HOME funds, it must state its refinancing guidelines required under § 92.206(b). The guidelines shall describe the conditions under which the PJ will refinance existing debt. At a minimum these guidelines must:

- a. Demonstrate that rehabilitation is the primary eligible activity and ensure that this requirement is met by establishing a minimum level of rehabilitation per unit or a required ratio between rehabilitation and refinancing.
 - b. Require a review of management practices to demonstrate that disinvestments in the property has not occurred; that the long-term needs of the project can be met; and that the feasibility of serving the targeted population over an extended affordability period can be demonstrated.
 - c. State whether the new investment is being made to maintain current affordable units, create additional affordable units, or both.
 - d. Specify the required period of affordability, whether it is the minimum 15 years or longer.
 - e. Specify whether the investment of HOME funds may be jurisdiction-wide or limited to a specific geographic area, such as a neighborhood identified in a neighborhood revitalization strategy under 24 CFR 91.215(e)(2) or a Federally designated Empowerment Zone or Enterprise Community.
 - f. State that HOME funds cannot be used to refinance multifamily loans made or insured by any federal program, including CDBG.
4. If the PJ is going to receive American Dream Down payment Initiative (ADDI) funds, please complete the following narratives:
- a. Describe the planned use of the ADDI funds.
 - b. Describe the PJ's plan for conducting targeted outreach to residents and tenants of public housing and manufactured housing and to other families assisted by public housing agencies, for the purposes of ensuring that the ADDI funds are used to provide down payment assistance for such residents, tenants, and families.
 - c. Describe the actions to be taken to ensure the suitability of families receiving ADDI funds to undertake and maintain homeownership, such as provision of housing counseling to homebuyers.

Program Year 5 Action Plan HOME/ADDI response:

This section is addressed in the Maricopa HOME Consortium Consolidated Plan 2005/2009. Maricopa County serves as the lead agency for the Maricopa HOME Consortium. The Consortium Consolidated Plan establishes a Strategy and Action Plan for housing activity for the Consortium and the use of HOME/ADDI funding as the resources for the implementation of that plan.

HOMELESS

Specific Homeless Prevention Elements

*Please also refer to the Homeless Needs Table in the Needs.xls workbook.

1. Sources of Funds—Identify the private and public resources that the jurisdiction expects to receive during the next year to address homeless needs and to prevent homelessness. These include the McKinney-Vento Homeless Assistance Act programs, other special federal, state and local and private funds targeted to homeless individuals and families with children, especially the chronically homeless, the HUD formula programs, and any publicly-owned land or property. Please describe, briefly, the jurisdiction’s plan for the investment and use of funds directed toward homelessness.
2. Homelessness—In a narrative, describe how the action plan will address the specific objectives of the Strategic Plan and, ultimately, the priority needs identified. Please also identify potential obstacles to completing these action steps.
3. Chronic homelessness—The jurisdiction must describe the specific planned action steps it will take over the next year aimed at eliminating chronic homelessness by 2012. Again, please identify barriers to achieving this.
4. Homelessness Prevention—The jurisdiction must describe its planned action steps over the next year to address the individual and families with children at imminent risk of becoming homeless.
5. Discharge Coordination Policy—Explain planned activities to implement a cohesive, community-wide Discharge Coordination Policy, and how, in the coming year, the community will move toward such a policy.

Program Year 5 Action Plan Special Needs response:

1 through 5. Chandler collaborates with and provides financial and technical support to a variety of social service providers, including those that serve homeless. Staff will work carefully with such providers to ensure funding is utilized in the most efficient manner to provide supportive services to those in need.

The Department of Education has allocated funds to support improved teaching and learning for students from families living in poverty and having children at risk of failing to meet the state’s academic standards. Chandler provides funding to programs providing services at local schools, specifically additional tutoring and mentoring support to children at risk.

Health and Human Services has received funds to support health centers and senior nutrition programs. Chandler has prioritized funding to non-profits that provide basic needs services, including health centers that focus on child immunizations, well checks and dental care. In addition, Chandler provides support to three programs that provide both congregate and home delivered meals to elderly residents.

One of the areas for which the Department of Homeland Security will utilize funds includes emergency food and shelter. Chandler has prioritized basic needs services for all priority populations and has provided funding and technical support to non-profit providers requesting funding for basic needs, which also includes emergency food and shelter.

The Department of Labor has received funds to improve employment training and unemployment assistance. Chandler provides funding and a variety of collaborative efforts with community programs and local colleges to improve assistance to those needing employment training and securing employment.

Staff met with the Maricopa Association of Governments (MAG) Continuum of Care Regional Committee on March 23, 2009 to seek guidance on current homeless issues as well as best practices. MAG is a Council of Governments (COG) that serves as the regional agency for the metropolitan Phoenix area. The task of this Committee is to oversee the development of an effective plan to address homelessness in the region.

In reviewing the 2008 Continuum of Care McKinney-Veto project recommendations, seven of the twelve agencies proposed for Chandler funds are funded through the Continuum of Care. The other five agencies proposed for funding provide transitional shelter and stabilization services, which is a priority of the Continuum of Care. In addition, staff has consulted with the Continuum of Care in the development of this plan and will share the impacts and accomplishments of all funded subrecipients to help evaluate the progress towards meeting Chandler's homeless needs.

Our Consolidated Plan identifies two strategies in which to address homeless needs: 1) Provide technical assistance and financial assistance to nonprofits to better compete for limited federal supportive housing operating and rental assistance funding; 2) Provide financial support to intermediate transitional shelter in a clean, secure environment that will promote independence and the stabilization of life style, including the array of services to include necessary supportive services. In addition, the City of Chandler Human Service Needs Assessment identified the homeless population as the second highest priority population requiring additional financial and technical support. CDBG funding will assist these programs to provide service gaps as identified for this priority population. CDBG grant funds will be allocated to selected homeless supportive housing programs that have the capacity to provide shelter and supportive services consistent with our strategies identified in the Consolidated Plan. Also, CDBG funds will assist homeless prevention programs that provide financial assistance to help avoid families from becoming homeless, in which these programs have reported a minimum of 36% increase in requests for assistance within the last six months.

Emergency Shelter Grants (ESG)

(States only) Describe the process for awarding grants to State recipients, and a description of how the allocation will be made available to units of local government.

Program Year 5 Action Plan ESG response:

The City of Chandler does not receive ESG funding.

COMMUNITY DEVELOPMENT

Community Development

*Please also refer to the Community Development Table in the Needs.xls workbook.

1. Identify the jurisdiction's priority non-housing community development needs eligible for assistance by CDBG eligibility category specified in the Community Development Needs Table (formerly Table 2B), public facilities, public improvements, public services and economic development.
2. Identify specific long-term and short-term community development objectives (including economic development activities that create jobs), developed in accordance with the statutory goals described in section 24 CFR 91.1 and the primary objective of the CDBG program to provide decent housing and a suitable living environment and expand economic opportunities, principally for low- and moderate-income persons.

*Note: Each specific objective developed to address a priority need, must be identified by number and contain proposed accomplishments, the time period (i.e., one, two, three, or more years), and annual program year numeric goals the jurisdiction hopes to achieve in quantitative terms, or in other measurable terms as identified and defined by the jurisdiction.

Program Year 5 Action Plan Community Development response:

1 and 2. The city will continue its commitment to use its federal (specifically CDBG) funds to undertake improvements to community centers and locations which serve the needs of youth and the elderly. Specifically, the City of Chandler (through a General Obligation Bond) will commit to the construction of a new "Youth Campus" to be operated by the Boys and Girls Clubs of the East Valley. The center will be located in the 300 Block of East Chandler Boulevard in the center of the city's lowest income neighborhoods. In addition, with receipt of CDBG-R funds, the implementation of a large scale infrastructure project will ensure additional job creation and expand economic opportunities and increase livability standards for those low and moderate income residents living near the project area.

Antipoverty Strategy

1. Describe the actions that will take place during the next year to reduce the number of poverty level families.

Program Year 5 Action Plan Antipoverty Strategy response:

- 1. The primary focus of the City of Chandler CDBG program is to address those households whose income is at or below the poverty rate. The basic causes of poverty are frequently factors for which the City has little or no control and our objectives are specific to only those appropriate areas where the City has little or no control and our objectives are specific to only those appropriate areas where the City may be able to have a positive impact.**

- **Encouraging non-profits dealing with poverty level households to conduct activities in Chandler City limits;**

- **Support and encourage projects which can develop jobs, enhance job skills and expand entry level work opportunities;**
- **The City is active in the coordination of affordable housing concepts and a full array of support services for households at or below the income poverty level;**
- **The City is active in the coordination of affordable rental units through a partnerships with non-profit organizations;**
- **The Maricopa Consortium of Entitlement communities are producing one of the largest concerted efforts to extend limited resources and focus activities to be most beneficial for Chandler.**
- **The extent to which housing policies and programs may reduce the number of households who are at or falling below the poverty income levels.**

Chandler provides residents with tax assistance through the Volunteer Income Tax Assistance Program (VITA).

- **Trained volunteers are available for tax preparation and assistance;**
- **The program is able to help families who are working poor in addition to traditional low and moderate-income individuals;**
- **Two site are available for Chandler community members;**
- **One site is the First Credit Union, which is open to the public Mondays and Wednesdays from 5 p.m. to 8 p.m. and Saturdays from 9 a.m. to 1 p.m. This site is on a first come, first serve basis;**
- **The second tax site is located at Community Services of Arizona (CSA) and is open Monday through Friday 8 a.m. to 5 p.m. by appointment only.**

Many low and moderate-income Chandler residents cannot afford the luxury of retaining an attorney. The City has formed a partnership with the Attorney General's Office, which provides an AGO satellite office located at the Chandler Community Center every Friday of the month; the services offered are as follows:

- **Satellite offices are staffed by volunteers trained to provide information and take complaints on consumer fraud, predatory lending, civil rights and other topics of community concern.**
- **Satellite centers offer informational literature on these topics with volunteers ready to assist individuals with questions or complaints.**
- **The Attorney General's satellite offices and centers are operated at no cost to taxpayers; they are housed in donated venues and staffed by unpaid volunteers.**

Chandler operates a resource referral program from the Neighborhood Resources Office for families needing assistance for various services. Referral is provided to metro area programs such as:

- **Senior Service through the Chandler Senior Center**
- **Community Services of AZ – homeless prevention, senior services**
- **La Mesita Homeless Shelter – family shelter**
- **My Sister’s Place for domestic violence – shelter and case management**
- **Center Against Sexual Assault – abuse prevention**
- **Various Hospice services**
- **Valley Big Brothers and Big Sisters – for youth guidance**
- **Boys and Girls Clubs – intervention and youth tutoring**
- **Body Positive – homeless assistance for HIV positive persons**

The Family Investment Center, located at one of the public housing developments, assists public housing and section 8 program participants with advocacy, and serves as a navigational tool to become self-sufficient residents in Chandler. Agencies providing services include:

- **Arizona State University Educational Opportunity Center**
- **Community Legal Services**
- **C.O.R.E. Program**
- **Human Action for Chandler**
- **Friendly House**
- **Maricopa Co. Human Service Dept**
- **Maricopa Co. Head Start Program**
- **Maricopa Skill Center**
- **Mesa Community College**
- **City of Chandler Family Self Sufficiency Program**

Also located at the Family Investment Center is the Chandler Housing Youth Program that utilizes educational, and skill building programs such as:

- **After School Program; Imagination, Recreation & Education (ASPIRE): The purpose of this program is to provide homework assistance, educational games, indoor and outdoor recreation, and arts & crafts to youth ages 6 - 18.**
- **Intersession Activities: These activities include large and active outdoor games, indoor activities like Bingo, crafts, and a program favorite "Whatta Ya Know?" (a jeopardy type game).**
- **Sports: The Chandler Housing Youth Program works in conjunction with the Chandler Boys and Girls Club in having our youth participate in the team sports offered at the CBGC. Together we provide transportation for all the housing players to all practices and games.**
- **Community Activities: Encourage our youth to become involved in activities offered through other programs including the City's Parks and Recreation, and Library Depts.**

The City of Chandler intends on expansion of relationships with these needed service organizations and others to ensure we develop capacity to jointly reduce the number of poverty level households.

NON-HOMELESS SPECIAL NEEDS HOUSING

Non-homeless Special Needs (91.220 (c) and (e))

*Please also refer to the Non-homeless Special Needs Table in the Needs.xls workbook.

1. Describe the priorities and specific objectives the jurisdiction hopes to achieve for the period covered by the Action Plan.
2. Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by this Action Plan.

Program Year 5 Action Plan Specific Objectives response:

1 and 2. CDBG and Yep (General Funds) will be expended to undertake programs directly aimed at the socialization of the Developmentally Disabled. Additionally, the City of Chandler will preference applicants for Housing Rehab Program dollars that need assistance to modify their homes for the purpose of ADA compliance.

The City of Chandler Housing Division provides subsidized housing units for the elderly and disabled. The U.S. Department of Housing and Urban Development (HUD) administers Federal aid to local housing agencies (HAs) that manage the housing for low-income residents at rents they can afford.

Chandler Gilbert ARC Independent Living program provides supports to adults with developmental disabilities that do not qualify for Federal or state funded programs such as Title XIX or the Developmental Disability Waiver. Currently the Independent Living Program helps keep individuals with developmental disabilities that do not qualify for traditional funded programs from becoming homeless.

Housing Opportunities for People with AIDS

*Please also refer to the HOPWA Table in the Needs.xls workbook.

1. Provide a Brief description of the organization, the area of service, the name of the program contacts, and a broad overview of the range/ type of housing activities to be done during the next year.
2. Report on the actions taken during the year that addressed the special needs of persons who are not homeless but require supportive housing, and assistance for persons who are homeless.
3. Evaluate the progress in meeting its specific objective of providing affordable housing, including a comparison of actual outputs and outcomes to proposed goals and progress made on the other planned actions indicated in the strategic and action plans. The evaluation can address any related program adjustments or future plans.

4. Report on annual HOPWA output goals for the number of households assisted during the year in: (1) short-term rent, mortgage and utility payments to avoid homelessness; (2) rental assistance programs; and (3) in housing facilities, such as community residences and SRO dwellings, where funds are used to develop and/or operate these facilities. Include any assessment of client outcomes for achieving housing stability, reduced risks of homelessness and improved access to care.
5. Report on the use of committed leveraging from other public and private resources that helped to address needs identified in the plan.
6. Provide an analysis of the extent to which HOPWA funds were distributed among different categories of housing needs consistent with the geographic distribution plans identified in its approved Consolidated Plan.
7. Describe any barriers (including non-regulatory) encountered, actions in response to barriers, and recommendations for program improvement.
8. Please describe the expected trends facing the community in meeting the needs of persons living with HIV/AIDS and provide additional information regarding the administration of services to people with HIV/AIDS.
9. Please note any evaluations, studies or other assessments that will be conducted on the local HOPWA program during the next year.

Program Year 5 Action Plan HOPWA response:

Specific HOPWA Objectives

Describe how Federal, State, and local public and private sector resources that are reasonably expected to be available will be used to address identified needs for the period covered by the Action Plan.

Program Year 5 Specific HOPWA Objectives response:

The City of Chandler does not receive HOPWA funding.

Other Narrative

Include any Action Plan information that was not covered by a narrative in any other section.

City of Chandler FY 09-10 CDBG Recommendations

CDBG Public Service Non-Capital	Allocation
A New Leaf - East Valley Men's Shelter	\$ 42,500
A New Leaf - La Mesita Homeless Shelter	\$ 15,000
CASS - Central Arizona Shelter Services - Adult Shelter	\$ 12,000
CASS - Central Arizona Shelter Services - Womens Shelter	\$ 7,000
City of Chandler - Housing Youth Program	\$ 45,000
City of Chandler - VITA Program	\$ 5,000
City of Chandler Code Enforcement - Graffiti Program	\$ 6,000
Community Bridges	\$ 13,000
Community Legal Services	\$ 15,000
Labor's Community Service Agency	\$ 5,500
Save the Family - Transitional Shelter	\$ 30,500
UMOM New Day Centers	\$ 10,000
Sub-total Pubic Service Non-Capital	\$ 206,500

PUBLIC SERVICE CAPITAL	
City of Chandler - Housing Division	\$ 200,000
Sub-total Public Service Capital	\$ 200,000

HOUSING REHABILITATION PROGRAMS	
City of Chandler - Housing Rehab Program	\$ 446,317
Community Services of Arizona - Emergency Home Repair	\$ 275,000
Sub-total Housing Rehabilitation Programs	\$ 721,371

PROGRAM ADMINISTRATION	
City of Chandler - CDBG Program Administration	\$ 281,954
Sub-total Program Administration	\$ 281,954

TOTAL CDBG Recommendations	\$ 1,409,771
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CDBG Program and Project Descriptions

Neighborhood Resource Activities

Program/Project Recommendations:

- a. City of Chandler – Housing Rehabilitation Program:
Recommendation: \$446,317.00

During FY 2009/2010 the Housing Rehabilitation Program anticipates rehabilitating 18 substandard Chandler homes owner occupied by low and moderate-income families. This program targets Chandler’s lowest income neighborhoods and specifically provides housing rehabilitation in areas where deteriorated housing conditions are most present.

Rehabilitation includes electrical systems, plumbing, heating and cooling, roof repair and any other items that make the home dangerous or uninhabitable.

- b. Community Services of Arizona – Emergency Home Repair Program
Recommendation: \$275,000.00

Unfortunately, many properties in the city will continue to need the services of the Chandler Emergency Home Repair Program. The implementation of this program will continue to be the responsibility of Community Services of Arizona. Community Services of Arizona has demonstrated their ability to provide this service to the citizens of Chandler and anticipates servicing 60 low-income Chandler households in an efficient and affective manner.

Social Service Programs

FY 2009/2010 CDBG (14.00% of annual entitlement) \$206,500.00

- a. A New Leaf - East Valley Men's Shelter
Recommendation: \$ 42,500.00

EVMC provides the only beds for single, adult homeless men in the East Valley and will serve approximately 45 homeless Chandler individuals during fiscal year 2009-10. EVMC maintains 84 shelter beds in a highly structured environment that requires each resident to remain sober, save money, make progress towards achieving self-identified goals for economic and social self-sufficiency. EVMC is unique because the program is free and predicated on each resident finding and keeping gainful employment and making the commitment to stay in the program and get off the streets.

- b. A New Leaf – La Mesita Homeless Shelter
Recommendation: \$15,000.00

La Mesita Family Homeless Shelter is the only emergency shelter in the East Valley that provides comprehensive services in a single location for homeless families with children. The shelter anticipates 10 units of emergency family housing for up to 120 days. Chandler funds will be used primarily (90%) for staff salaries and employee-related expenses. Some Funding has also been requested to cover the cost of utilities for Chandler residents living at La Mesita.

- c. Central Arizona Shelter Services - Adult Shelter
Recommendation: \$ 12,000.00

This program provides emergency shelter to any individual over 18 years of age presenting themselves as homeless. For FY 09/10, CASS anticipates 8760 units for emergency shelter and supportive services for homeless single adults. Chandler funding would specifically be used for staff salaries (\$15,000), which constitute the majority of program expenses.

- d. Central Arizona Shelter Services - Women’s Shelter

Request: \$7,000.00

CASS is requesting \$7,000 to support staff salaries to provide 24 hour a day, 7 day a week emergency shelter. CASS' request does not include funding for supportive services.

- e. City of Chandler Public Housing Youth Program – Weed & Seed Program
Recommendation: \$45,000.00

Funds are requested to help offset costs associated with running the Public Housing Weed & Seed Program that includes homework help, arts & crafts, recreational activities and peer mediation for Chandler’s public housing youth. Anticipated assistance for fiscal year 09/10 is 350 units of service.

- f. City of Chandler Volunteer Income Tax Assistance Program (VITA)
Recommendation: \$5,000.00

The Chandler VITA program offers IRS trained and certified volunteers to complete taxes ensuring that all credits available to the individual or family are utilized. In addition, tax preparation assistance and electronic filing is free. By filing electronically, individuals and families are able to receive their tax refunds in as little as one to two weeks. No fees are deducted from their refunds to allow families to receive the full amount of their refund. In addition, Chandler has partnered with two agencies to host the VITA sites offering additional comprehensive services to clients. VITA anticipates 1000 tax returns filed in fiscal year 09/10.

- g. City of Chandler Code Enforcement - Graffiti Program
Recommendation: \$6,000.00

The goal of this program is to enhance and preserve the quality of life with in the low to moderate income residential area of Chandler and to gain the upper hand on the blight caused by the prolific occurrences of graffiti vandalism, through the almost immediate removal of any reported, or observed, incidents of graffiti, and to discourage additional graffiti crime through early education of the youth in school and community programs. The Chandler Graffiti Program anticipates 1200 units of service provided in fiscal year 09/10.

- h. Community Bridges Substance use Disorder Treatment Services - Chandler
Recommendation: \$13,000.00

Community Bridges provides substance abuse crisis and medical detoxification services to working poor/homeless men and women. Community Bridges anticipates crisis service to 11 Chandler individuals in Fiscal year 09/10.

- i. Community Legal Services – Legal Advocacy for Low Income Chandler Residents
Recommendation: \$15,000.00

This program provides attorneys and legal advocates for free to resolve civil legal problems for low-income Chandler residents. Services include self-resolution instruction, document review, advice clinics, and direct representation. Clients are assisted in Family Law, Housing, Consumer, Education, Employment, Government Benefits and Health Care. Community Legal Services anticipates 407 units of service to Chandler individuals.

- j. Labor's Community Service Agency – Transitional Housing - Chandler
Recommendation: \$5,500.00

The transitional housing program’s goal is to move homeless families from crisis to stability. This transition is accomplished by addressing a family’s fiscal and social responsibilities through our comprehensive case management services. Our case management staff is the catalyst for achieving the program’s goals and continues to shape our ability to serve the homeless families living in Chandler. Labor’s Community Service anticipates servicing 30 Chandler families in fiscal year 09/10

- k. Save the Family Transitional Housing
Recommendation: \$30,500.00

Save the Family provides case management to families who are homeless to transition from homelessness to permanent housing and self-sufficiency. Save the Family anticipates servicing 24 Chandler individuals in fiscal year 09/10.

- l. UMOM New Day Centers
Recommendation: \$10,000.00

UMOM provides homeless and low-income families with food, shelter and tools to build a bridge to self-sufficiency. This is accomplished by providing programs/services that include food, case management, transportation assistance, childcare, education, medical care and housing search services. UMOM anticipates servicing 106 Chandler individuals in fiscal year 09/10.

SOCIAL SERVICE – CAPITAL

- a. City of Chandler Housing Division – Public Housing Improvements
Recommendation: \$200,000.00

The City of Chandler provides low-income housing to 303 families. Our goal is to continue providing clean, safe, decent housing to as many low-income families as possible. This goal becomes a greater challenge each year as ageing buildings and ever increasing maintenance exceeds funding. The City of Chandler Public Housing Division anticipates 945 Housing residents to be served in fiscal year 09/10.

Program Administration:

- a. City of Chandler Community Development Division – CDBG Program Administration
Recommendation: \$281,954.00

The Housing and Human Services Commission recommends that the administration of the FY 2009/2010 CDBG Program be funded at \$275,000.00. This allocation will cover the costs of salary and benefits of the city's Community Development Division that includes a Community Development Coordinator, a Community Development Assistant, a Customer Service Representative, as well as a portion of the Accountant.