

**City of Chandler  
Acts of Kindness Program**

The Chandler Acts of Kindness donation program, or A-OK for short, was developed in July 2000 to give residents an opportunity to voluntarily contribute \$1 with their utility payment each month. The contributions collected go back into the community through a grant process to support a variety of human service programs, which provide basic needs such as food, shelter, clothing, medical services and transportation to low income Chandler residents.

Thanks to the generosity of the community, the Acts of Kindness program continues to be a success. Every donated cent collected is put right back into the community to help individuals and families in need. We appreciate your help in making the lives of your neighbors a little better.

For fiscal year 2008 – 2009, the City of Chandler granted \$68,000.00 to eight non-profits who provide vital services to low-income Chandler residents. The breakdown is as follows:

Catholic Charities East Valley	My Sister’s Place – DV Shelter	\$10,000
Labor’s Community Service Agency	Transitional housing for homeless families	\$5,000
Neighbors Who Care	Transportation/Dinner Delivery to Elderly	\$15,000
Save the Family	Homeless family shelter	\$28,000
Save the Family	Homeless intervention services	<u>\$10,000</u>
<b>TOTAL A-OK Program Funds</b>		<b>\$68,000</b>

**Common Questions and Answers about the Chandler Acts of Kindness Program**

**Q: How can I participate in Chandler’s Acts of Kindness Program?**

A: A voluntary \$1 donation is shown on the bottom payment stub on your monthly utility bill. Simply use the bottom stub and pay the “Total Including Voluntary Donation” and \$1 will automatically be donated to Chandler’s A-OK.

**Q: What if I don’t want to participate in Chandler’s Act of Kindness Program?**

A: The Chandler’s A-OK program is completely voluntary. If you do not wish to participate, simply use the top payment stub and pay the “Total Utility Amount Due”.

**Q: What if I want to donate more than \$1.00 per month to Chandler’s Acts of Kindness Program?**

A: Donations can be made of any amount at any time. Donations should be made by check and made out to:

City of Chandler’s A-OK Program  
Mail Stop 701  
PO Box 4008  
Chandler, AZ 85244-4008

**Q: Why can’t I donate more than \$1.00 on my utility bill?**

A: The City’s billing system will only recognize exactly \$1 over the “Total Utility Amount Due.” Any other amount over \$1 will show as a credit on your next month’s utility bill.

**Q: What human service agencies does Chandler’s Acts of Kindness assist?**

A: Non-profit agencies that provide essential services such as food, shelter, clothing, medical services and transportation to Chandler low-income citizens are eligible to apply for funding from the Acts of Kindness program.

**Q: Why doesn’t the City fund these programs?**

A: The City of Chandler currently funds over \$807,000 to local human services agencies, but the need is far greater than what the City can provide.

**Q: Can individuals apply for assistance through Chandler’s Acts of Kindness Program?**

A: No. Only non-profit 501 (c)(3) organizations that serve Chandler residents may apply.

**Q: Who decides how Chandler’s Acts of Kindness Program funds will be spent?**

A: Chandler’s Housing and Human Services Commission reviews all applications and make final allocation decisions for Acts of Kindness funding.

**Q: Will any of the money be used to pay for administrative costs?**

A: No. All donated funds will be allocated to human service agencies that serve low-income Chandler residents.

**Q: Are my donations tax deductible?**

A: Yes. Contributors will receive a year-end total of their donations in their January utility statement that will serve as records for tax purposes.

**Q: How can I obtain more information about Chandler’s Acts of Kindness program?**

A: For more information on the water bill portion of the program, please contact the City of Chandler Customer Service Office at (480) 782-2880. For more information on human service programs funded by “Acts of Kindness”, contact (480) 782-3214.