



Chandler • Arizona
Where Values Make The Difference

CityScope

September-October 2015
www.chandleraz.gov



a community newsletter for the residents of Chandler

Reminders ...

September is Library Card Sign-up Month. Visit any of Chandler's four public library locations to sign up for your free card today.

Or, visit www.chandlerlibrary.org to sign up online.

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The City of Chandler, Arizona Department of Veterans' Services, Phoenix VA Health Care System and VA Benefit Administration will host a Health Care and Benefits Expo for military veterans, service members, and their families, from 9 a.m. to noon, Saturday, Oct. 24, 2015, at the Chandler Center for the Arts.

The Expo is a free event where you can learn about and sign up for services and programs.

A limited number of collectible challenge coins will be distributed.

For more information, visit www.chandleraz.gov/veterans, or call 480-558-2052.

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City offices will be closed Monday, Sept. 7, 2015, for the Labor Day holiday.

Trash and recycling collection will not be affected by the holiday, and regular collection will occur.

The Recycling-Solid Waste Collection Center (self-haul transfer facility) will be closed Monday, Sept. 7, and reopens Thursday, Sept. 10.

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The estimated population for the City of Chandler as of Aug. 1, 2015, is 247,805 (+253 from last month).

Celebrate our Playful City at Mayor's Day of Play

The City will celebrate its ninth Playful City USA designation at the annual Chandler Mayor's Day of Play this October. The event includes entertainment and free, fun family friendly activities for all to enjoy. The City's Community & Neighborhood Services Department will host the Chandler Mayor's Day of Play, from 9 a.m. to 1 p.m., on Saturday, Oct. 24, at Tumbleweed Park, located at the southwest corner of McQueen and Germann roads.

Activities will be ongoing throughout the morning and include: health, safety, and fitness informational booths, games and activities, such as jump rope, Teen Fitness Challenge, Foam Fun Run, and other field sports for children and parents alike. For more event information, visit www.chandleraz.gov/dayofplay.

Wastewater, reclaimed water and solid waste rates change

As of Oct. 1, year-round rate schedule implemented

Starting Oct. 1, 2015, the City of Chandler will no longer switch between a winter and summer rate schedule for water and reclaimed water. Instead, a single, year-round rate structure will be implemented. In addition, rate increases will take effect for wastewater (nine percent), reclaimed water (18 percent) and solid waste (six percent) services. Chandler water rates are not changing at this time.

Increases in wastewater and reclaimed water fees are necessary to cover additional debt service costs and related operating cost due to expanded infrastructure needs. The solid waste increase is related to the collection and disposal services contract and is the first rate increase since 2005. These rate changes will also help maintain the

financial integrity of the utility enterprises, including debt service coverage and cash reserve policy requirements over the next fiscal years. The City's utility rates were reviewed as part of the recently completed Fiscal Year (FY) 2015-16 Budget and Capital Improvement Program (CIP) process. Even with these changes, Chandler continues to maintain some of the lowest cost of service rates (utility charges, staffing levels) in the Valley. For more information, visit www.chandleraz.gov. See the chart below to see what residential customers might expect.

ENTERPRISE FUND	RATE INCREASE	SINGLE FAMILY RESIDENTIAL MONTHLY BILL INCREASE
Water	None-0%	0
Wastewater	9%	\$2.18
Reclaimed Water	18%	N/A
Solid Waste	6%	\$0.90

A special mid-decade Census is coming to Chandler

Soon, Chandler will join six other Arizona cities in conducting a special "mid-decade" Census to obtain updated population numbers. Chandler is growing and needs an accurate count to qualify for shared revenues that Arizona distributes to cities based on population. Each person counted in Chandler means about \$318 in funding every year, which helps pay for essential City services.

Census Bureau enumerators will go door-to-door to obtain responses beginning in October. They will visit Chandler homes to collect a few facts about the people living in the household. All workers will have a U.S. Census Bureau badge and are sworn to keep your information private; any violation can result in a five-year jail term and \$250,000 fine.

Some Chandler households may think they've already participated because Chandler was part of a "Census Test" conducted earlier this spring by the U.S. Census Bureau. The Census Test is unrelated to the Special Census and none of the previous data collected will be used as part of an official count. We still need you to participate in the 2015 Special Census.

"Thank you in advance for participating in our 2015 Special Census. With just a few minutes of your time, you will be helping the City of Chandler receive the funding necessary for many City services you rely on to stay safe and healthy."

- Mayor Jay Tibshraeny

Important trash and recycling reminders

Please note the following important trash and recycling container reminders, per City Code:

- Trash and recycling containers must be placed at the curb prior to 6 a.m. on collection day, but not before 6 p.m. on the day preceding. An additional fee may be charged if the contractor must return to collect containers placed after 6 a.m.
- Containers must be removed from the curb by 9 a.m. on the day following collection.
- Containers must be against the curb or in front of a residence away from street light poles, mailboxes and parked cars.
- Containers must be secured at the residence between collection days in such a manner that they are not readily susceptible to theft or vandalism.
- Contractors have from 6 a.m. to 5 p.m. for collection.
- Residents are responsible for keeping trash and recycling containers clean. Broken, cracked or damaged recycling and trash containers should be reported to Solid Waste Services at 480-782-3510 for repair or replacement.

October calendar highlights

- 3 Mariachi Festival, Center for the Arts, 480-782-2680
- 4 Chandler Symphony, Center for the Arts, 480-782-2680
- 10 Chandler Jamboree, Environmental Education Center, 480-782-2895
- 10 Miss Indian Arizona Pageant, Center for the Arts, 480-782-2680
- 10-11 Indian Art Market, Dr. A.J. Chandler Park, 480-782-2214
- 15 Sonoran Sunset Concert Series, Environmental Education Center, 480-782-2895
- 16 Chandler Art Walk, Dr. A.J. Chandler Park, 480-855-3539
- 19 Operation Welcome Home, Council Chambers, 480-782-2243
- 19, 22 City Council meeting, Council Chambers, 480-782-2180
- 24 Chandler Mayor's Day of Play, Tumbleweed Park, 480-782-2735
- 24 For Our City Day, Location TBD, 480-782-4348
- 30 Halloween Spooktacular, Downtown Library Plaza, 480-782-2735

Call the Special Events Hotline at 480-782-2735, or go to www.chandleraz.gov for event information.

Chandler cultural celebrations

Hispanic Heritage Month events, plus Indian Art Market and Miss Indian Arizona Pageant

Come experience Chandler's Native American and Hispanic traditions this fall! Mark your calendar for Garibaldi Night on Friday, Sept. 18, during the Chandler Art Walk. In partnership with the Downtown Chandler Community Partnership, the evening event will feature mariachi music, ballet folklorico dancers, food and a variety of art vendors, in addition to the traditional Friday Art Walk lineup. The City also will host the 16th annual Mariachi Festival on Saturday, Oct. 3, at the Chandler Center for the Arts. For tickets, visit www.chandleraz.gov/hhm.

In collaboration with the Miss Indian Arizona Scholarship Program, the City of Chandler will host the Chandler Indian Art Market on Saturday, Oct. 11 and Sunday, Oct. 12, at Dr. A.J. Chandler Park. This two-day event is filled with entertainment, food and authentic Native American art, making a fun weekend for the whole family. Free admission. For more information, visit www.chandleraz.gov.

The award-winning *CityScope* newsletter is published monthly by the City of Chandler Communications & Public Affairs Department.
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Your City officials want input on how to build a better community. Visit www.chandleraz.gov and submit your comments on the "Contact Us" link.



Tune in to Cable Channel 11 for live coverage and replays of meetings, bulletin board announcements, original programming and more.

Go to www.chandleraz.gov for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español, por favor llame al teléfono 480-782-2000.



Chandler City Council -- Front row, from left: Councilmember Jack Sellers, Mayor Jay Tibshraeny and Councilmember Rick Heumann. Back row, from left: Councilmember Nora Ellen, Vice Mayor Kevin Hartke, Councilmember Terry Roe and Councilmember René Lopez.

The Mayor & Council can be contacted at 480-782-2200.

Policy of Non-Discrimination

The City of Chandler does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its programs or activities. Leah Powell, 235 S. Arizona Ave., Chandler, AZ 85225, 480-782-4349, has been designated to coordinate compliance with the non-discrimination requirements contained in the Department of Justice regulations implementing Title II of the Americans with Disabilities Act (ADA), including section 35.107. Information concerning the provisions of the Americans with Disabilities Act, and the rights provided thereunder, are available from the ADA coordinator, Leah Powell.