



Chandler • Arizona
Where Values Make The Difference

November-December 2016
www.chandleraz.gov

CityScope

a community newsletter for the residents of Chandler



Reminders ...

City offices will be closed:

Friday, Nov. 11, 2016, for the **Veterans Day** holiday. Trash and recycling collection will occur as usual.

Thursday and Friday, Nov. 24-25, 2016, for the **Thanksgiving** holiday. There will be no trash or recycling collection on Thanksgiving Day, Nov. 24, 2016. If your regular collection day is Thursday, place your container at the curb on Friday by 6 a.m. Customers whose regular collection day is Friday should place their container at the curb on Saturday by 6 a.m.

Monday, Dec. 26, 2016, for the **Christmas** holiday. Trash and recycling collection will occur as usual.

Monday, Jan. 2, 2017, for the **New Year's Day** holiday. Trash and recycling collection will occur as usual.

The Recycling-Solid Waste Collection Center (955 E. Queen Creek Rd.) is closed on each of these City-observed holidays, as well as Christmas Day, Dec. 25 and New Year's Day, Jan. 1.

.....

The estimated population for the City of Chandler as of Oct. 1, 2016, is 249,353 (+672 from last month).

Follow us on Twitter at:
twitter.com/cityofchandler
or on Facebook at:
facebook.com/cityofchandleraz

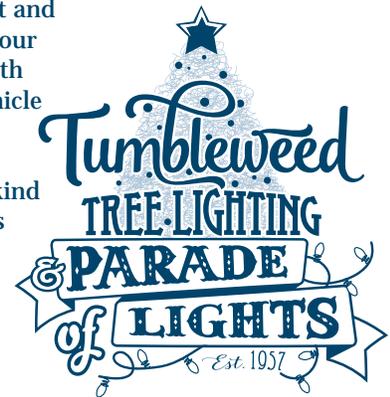
Celebrate Chandler tradition to kick off holiday season

60th Annual Tree Lighting ceremony and Parade of Lights on Dec. 3, Holiday Toy Ride on Dec. 10

Music of the season. A festive and glittery parade. A visit by a jolly old elf from the north. And a holiday tradition with a distinctive Southwestern flavor. These are just some of the sights and sounds you will experience when you come downtown to Dr. A.J. Chandler Park on Saturday, Dec. 3, for Chandler's annual Parade of Lights and 60th Tumbleweed Tree Lighting.

The activities start at 4:30 p.m. with musical performances, craft and food vendors and other family entertainment. You also can have your photo taken with Santa. At 7 p.m., the Parade of Lights moves north down Arizona Avenue from Frye Road to Buffalo Street. Every vehicle and group in the parade are creatively decorated and lit up with holiday lights. Immediately after the parade will be the annual lighting of Chandler's 60th Tumbleweed Tree, the only one of its kind in the Southwest. Bring your family and friends downtown for this special evening of holiday cheer.

Another great holiday tradition hosted by Chandler Fire, Health & Medical is the Holiday Toy Ride, from 2 - 8 p.m. on Saturday, Dec. 10. Come join Chandler firefighters at the Chandler Fashion Center Valet Parking Area for a day of fun and giving. For each donation of an unwrapped new toy, you will get a ride on a fire truck. All toys will be used for the Department's Holiday Toy Drive. For more information and drop off locations, call 480-782-2120.



Your input is needed - budget survey to launch in November

Chandler wants input in its annual budget process. We want you to provide your thoughts about our community and its future. Please take a few minutes of your time to complete the online survey to share your feedback at chandleraz.gov/budget. Results are shared with the Mayor and City Council, City Manager and staff to assist in the formulation of the City's financial plan. Electronic and paper copies of the survey will be available starting mid-November through the end of December. The official start date will be announced on the City's webpage and social media. Paper copies will be available at various City facilities including libraries, community centers and the City Hall lobby. Completed paper surveys can be returned at City facilities or mailed to the City of Chandler, Budget Division - Citizen Surveys, Mail Stop 609, P.O. Box 4008, Chandler, AZ 85244-4008. Both the electronic version of the survey and the paper copy also will be available in Spanish. For more information, call 480-782-2252.



Why is it important to Shop Chandler? Sales taxes from the money you spend in Chandler help pay for essential City services, such as police and fire protection and road improvements. These taxes also support a quality of life enhanced by parks, sports fields, trails, pools and recreation programs. Shopping in Chandler also helps support many youth organizations, food banks, social service agencies and local non-profit groups that rely on funding from the City and donations from business owners.

It's now more important than ever to support local businesses. Whether it's a large purchase, or a quick stop in the grocery store, where you choose to shop makes a difference. Chandler residents enjoy a wide variety of shopping options, and each of these businesses relies on your support.

Additionally, on Saturday, Nov. 26, the City encourages residents to show their support by taking part in Small Business Saturday and shopping local. This annual, nationwide event is a day to recognize all of the local, brick-and-mortar businesses that create jobs, boost the economy and preserve neighborhoods. Visit chandleraz.gov/shop for more information.

Flood Zones in Chandler

Several small areas in Chandler are located in what is commonly referred to as the 100-year floodplain. These areas are generally adjacent to canal banks and railroad track embankments where water ponds can develop during periods of heavy rainfall.

To determine whether your property is located in a floodplain, go to chandleraz.gov/floodplains to find a link to the Flood Control District of Maricopa County website. This site provides the current effective floodplain map and additional resources including available Elevation Certificates and Flood Hazard Identification Studies. Currently there is an active study in which west Chandler is included, the Tempe Area Drainage Master Study (ADMS) to assess flooding in this region.

The City of Chandler participates in the National Flood Insurance Program (NFIP) through the Department of Homeland Security's Federal Emergency Management Agency (FEMA). As a participant of the NFIP, the City adopted Floodplain Management Resolution 4876 and has established development requirements consistent with federal criteria.

Flood insurance is available to almost everyone from the federal government's NFIP. Most homeowners' policies do not cover flood losses. Contact your insurance agent concerning such coverage. More information regarding flood protection is available from FEMA at fema.gov or floodsmart.gov. Construction within flood zones is tightly regulated. Permits are required for any building or site alterations to ensure maximum protection against flooding is maintained.

The Chandler Downtown Library has a reference collection that includes several FEMA publications, which are available for public review; many are available for public distribution, and some are available in e-book format. Also, the Library has current FEMA Flood Insurance Rate Maps and Studies for Maricopa County and incorporated areas. Contact the Chandler Public Library at 480-782-2800.

To report illegal dumping/discharges into streets or storm drains, or standing water or flooding issues in Chandler, please call 480-782-3503. Staff also can assist you to evaluate and mitigate ponding and flooding issues. Download the Property Owner's Manual for Stormwater Management (PDF) for more information and requirements for stormwater collection systems. For more information, including historic flooding areas, call 480-782-3300 or stop by the Transportation and Development Building located at 215 E. Buffalo Street.

The award-winning *CityScope* newsletter is published monthly by the City of Chandler Communications & Public Affairs Department.
175 S. Arizona Ave. • Chandler, AZ 85225
Editor: Jennifer Honea • 480-782-2398

Your City officials want input on how to build a better community. Visit chandleraz.gov and submit your comments on the "Contact Us" link.



Tune in to the Chandler Channel for live coverage and replays of meetings, bulletin board announcements, original programming and more.

Go to chandleraz.gov for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español, por favor llame al teléfono 480-782-2000.

December calendar highlights

- 2, 3, 4 The Nutcracker, Center for the Arts, 480-782-2680
- 3 Tumbleweed Tree Lighting & Parade of Lights, Downtown Chandler, 480-782-2735
- 3, 10, 17 Vision Kidz, Vision Gallery, 480-782-2695
- 5, 8 City Council meeting, Council Chambers, 480-782-2180
- 6 Trivia Night at The Ostrich, The Ostrich, 480-782-2717
- 8, 10, 17 Santa's House, Dr. A.J. Chandler Park, 480-782-2735
- 10 Holiday Toy Ride, Chandler Fashion Center
- 10 The Snowcat, Center for the Arts, 480-782-2680
- 10, 11 Spirit of Christmas, Center for the Arts, 480-782-2680
- 10 Science Saturday, Tumbleweed Ranch, 480-782-2717
- 16 Christmas with Clay Aiken, Center for the Arts, 480-782-2680
- 17, 18 Spirit of Christmas, Center for the Arts, 480-782-2680
- 20 C-Town Suitcase Club, Chandler Museum, 480-782-2717
- 26 Christmas holiday, City offices closed
- 26-31 Zoppé Italian Family Circus, Center for the Arts, 480-782-2680

Call the Special Events Hotline at 480-782-2735, or go to chandleraz.gov for more details.



Chandler City Council -- Front row, from left: Vice Mayor Jack Sellers, Mayor Jay Tibshraeny and Councilmember Rick Heumann. Back row, from left: Councilmember Nora Ellen, Councilmember Kevin Hartke, Councilmember Terry Roe and Councilmember René Lopez.

The Mayor & Council can be contacted at 480-782-2200.

Notice to Individuals with Disabilities: The City of Chandler is committed to compliance with Americans with Disabilities Act (ADA) and to maintaining accessible facilities, services, programs and activities; promoting inclusion through reasonable accommodations; and striving to make all interactions with City government positive and successful for all. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City of Chandler program, service, or activity, should contact the City's ADA Coordinator, Warren White, at 480-782-3337 (or 711 via AZ Relay Service) or ada.coordinator@chandleraz.gov, as soon as possible but no fewer than two business days before the scheduled event or meeting. Communication aids and services at City Hall and City Council Chambers also may be requested through the City Clerk at 480-782-2180. Optional forms for requesting a reasonable accommodation are available from the City's website, the City Clerk's Office, and the ADA Coordinator. Complaints that a City program, service, facility or activity is not accessible to individuals with disabilities should be directed to the ADA Coordinator. For more information about the ADA and City services, programs, and activities, please see the City's website (chandleraz.gov) or contact the ADA Coordinator.